

## Chairman's Message

*Hi everyone,*

At our Annual Meeting & AGM on 13<sup>th</sup> May, John Shave and John Poat retired, I was elected Chairman and Tony Dalton was elected Treasurer. John Shave remains on the committee as ADW liaison.

Thank you to John (Chairman, 13 years) & John (Treasurer, 7 years) for their contribution to our Home Watch.

There are several things I want to bring to your attention regarding the organisation of our Watch:

### Watch Groups

Thirteen years ago, the 90 or so Watch Groups in our area merged to form W&CHW; today we still have around 90 Groups though some have fallen by the wayside and new ones have started.

When Contacts retire or leave it is often difficult to find a new Contact, despite the fact that it doesn't require a lot of work - quarterly distribution of 'Update', subs collection every 2-3 years, and welcoming/joining up new neighbours. A number of Groups have lapsed over the past few years because no one has been prepared to come forward to be the Contact. There are even some lapsed Groups that still have paid-up members! (They retain membership until the expiry of their card, but don't receive *Update*).

You know who you are! If you are or were a member of a lapsed Group how about coming forward to be the Contact and getting your Group active again?

If there is no Group in your road, why not start one? Contact me for advice (see page 2). I can then put you in touch with your Area Coordinator.

### Deputies!

One way round this issue would be for each Group to have a nominated 'Deputy Contact' who could stand-in for holiday absences, retirements etc., so would Contacts please give this some thought and approach anyone in their Group who might be able to do this. A few Groups already have a Deputy but ideally every Group should have one!

*Please advise our new Treasurer/Membership Secretary, Tony Dalton, when you have a Deputy arranged.*

### Meetings

A very disappointing attendance at our **Annual Meeting & AGM**..... an interesting talk from Inspector Nock, and a close look at Police equipment too - stab vests, riot shields, etc.! (The Chairman's AGM Report is on page 6, and minutes will be on our website by the end of May).

### Police Surgeries

People rarely attend the **Police Surgeries**, which provide an opportunity to speak to a PCSO and/or Home Watch. Perhaps telephone contact / Dorset Alert / etc. has removed the need for face-to-face contact? We'll continue with the meetings for the time being, but this will have to be reviewed if these opportunities are little used. We would then rely on one-to-one meetings arranged by request, to make better use of resources. (See page 4).

### And finally...

I'd just like to add that Home Watch is still run entirely by volunteers, right from the start back in 1987, and the more the merrier! If we can spread out the tasks to more people, it's easier for everyone. So if you can help, even for just an hour a month, there are all sorts of different ways to help:

As well as those mentioned above, we need volunteers to help staff the Sheduction trailer display (training is provided) for a couple of hours a month.



Also we need new Area Coordinators to manage the Contacts in several areas especially around Wimborne. Or, if you are a Contact already, please consider extending your role – we can subdivide areas into whatever suits best. We already do this in parts of Colehill and it works very well (otherwise I would be delivering *Update* to 33 Contacts in my two areas!!)

*Best wishes,*

*Graham Mallett, Chairman (Contact details on page 2)*

### Message from John Shave

*Hello again!* This is my first message to you as ex-Chairman, so I plan to keep it brief.

I should like to thank everyone who has helped to prevent crime and foster a caring community spirit during the 13 years since we formed. To members of our Committee, Watch Coordinators, Contacts and members, plus Council Officers and Neighbourhood Police personnel I extend my sincere thanks for all the support you have given me over the years.

I know our new Chairman and his Committee will serve you well and I wish them and you all every success for the future.

It is not quite a final farewell as I shall remain on the Committee as the interface with the Association of Dorset Watches.

*Best wishes, John Shave.*

## Your Wimborne & Colehill

### Home Watch Officers:

**Graham Mallett** (Chair)

01202 884642 (GPM Computers)

homewatchwandc@gmail.com

**Keith Baker** (Vice Chair)

keith.furzehill@gmail.com

**Joy Ashmore** (Secretary)

joykathleen1@gmail.com

**Tony Dalton** (Treasurer &

Membership) 01202 049090,

anthonyhdalton@yahoo.co.uk

### For details of how to join W&CHW see page 8

*Update* is a quarterly newsletter published by the W&CHW. The Editor welcomes contributions and letters from Watch members but reserves the right to edit as necessary or decline to publish.

### Next copy deadline: 28<sup>th</sup> August

**Graham Mallett**

(Editor / Advertising):

tel 01202 884642 (GPM Computers)

email: g@gpmcs.co.uk

### Contact us:

Email g@gpmcs.co.uk or ring 101

and leave a message for our SNT.

**www.colehill.gov.uk/  
homewatch**

Police messages are now  
on **www.dorsetalert.co.uk**

## Report from Inspector Wayne Nock

It was interesting to note that during the pre-election campaigning there was virtually no mention of crime and disorder. It just wasn't seen as an issue by the political parties. The Police Service is not political and I am not going to talk about politics! But it did provoke some thought on this subject.

There is a perception that the Police are primarily an emergency service, indeed we are but actually the 999 response is only a small part of the overall workload. There is a wide spectrum of varied and complex incidents that officers working in your area regularly deal with, that for valid reasons goes unreported. I think it's fair to say that the modern Police Officer has to possess many different skill sets and be all things to all people!

Please do be assured though that we are still very much focused on fighting crime and identifying and tackling emerging problems.

The officers from your local Safer Neighbourhood Team all work closely with a number of key partners and one recent example of collaborative working involved an individual who was causing all sorts of problems to nearby residents and negatively affecting people's right to a peaceful life. By working with the Housing Association, not only were the criminal offences committed dealt with in court, but an injunction was able to stop that person causing any more problems to other residents. At the same time measures were put in place to provide help for the perpetrator.

We have recently taken delivery of an off-road all-terrain vehicle that has enabled greater patrolling and visibility in the heathland and forest areas. This is a really effective way of preventing arson, tackling ASB and assisting other emergency services in reaching hard to access locations. Your local PCSOs will be out in the vehicle pictured here so keep an eye out for them.



Rural crime remains one of our priorities and if you see any suspicious vehicles or activity please either call 101 to report or 999 if a crime is being committed, additionally if you are concerned about giving your details you can remain anonymous and use Crimestoppers on 0800 555111.

East Dorset remains a very safe place to live and work, and still holds its 4th place position as one of the most peaceful places in the UK peace index. Your Watch hugely contributes to achieving this and they need more volunteers and members to join, please contact them. Could you contribute even a little bit of time in supporting your community?

And finally.....PC 1496 Julian Humphries, West Moors and Heatherlands



## Messages for Home Watch

(voicemail number 94167)

**The voicemail provider has closed.**

**Please ring 101 and leave a message  
with our SNT, or ask a friend to email us!**

## Traders List

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Community Police Officer, followed up his Dorset Police Beat Officer of the year award by winning the inaugural Rotary Club Community Engagement Award. Well done to Julian and his team.

So despite the uncertainty around financial cuts and political changes, your local policing teams and patrol officers continue to deliver a quality service to their local communities; this is in no small part down to the fantastic support and help we get from you, the public and residents of East Dorset and I remain very grateful for that.

Kind regards,



*Inspector Wayne Nock,  
East Dorset Neighbourhood Inspector*

## New Horse Watch for East Dorset

A new Horse Watch scheme is now up and running.

PC Nina Doyle has been given the reins to take on this challenge, and is supported by three local Officers - myself, PCSO Jess Ousey and PCSO Sarah Rose.

The aims of Horse Watch are to:

- \* Reduce and prevent equine related crime.
- \* Improve engagement and liaison with the equine community.
- \* Increase reporting of suspicious activity at the time of occurrence.
- \* Implement loose horse owners registration and encourage sign up to assist Dorset Police in locating owners swiftly, therefore reducing risk of harm to road users and animals concerned.

We will be giving you regular updates via Dorset Alert and eventually also on a dedicated facebook page.

In the meantime, if you have any equine related concerns, questions or issues then please contact us by either using the 101 telephone service or via email which is:

EDandCHorsewatch@dorset.pnn.police.uk

*PCSO Louise Hamilton,  
East Dorset Rural Safer Neighbourhood Team.*

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## Are you over 50, live in Dorset and need some information?



Dorset Partnership for Older People Programme (POPP) provides a free and confidential information service, funded by the Dorset County Council and Dorset NHS.

A Dorset POPP Wayfinder, who works in your community, can provide information or put you in contact with specialist help on many topics including: money/ benefits, transport, learning new skills, keeping your home warm, local clubs, support for you if you are caring for someone, and much more.

*They want to know what is important to you and will help you find the information you need.*

### Contact your local Wayfinder(s):

Jill Beech 07971 338473

Nick Hollingworth 07971 338624

Central contact numbers: 01202 946111

Email: [wayfindersinfo@helpandcare.org.uk](mailto:wayfindersinfo@helpandcare.org.uk)

Info: [www.dorsetforyou.com/popp](http://www.dorsetforyou.com/popp)

## [www.dorsetalert.co.uk](http://www.dorsetalert.co.uk)

Dorset Alert is a community messaging system operated by Dorset Police, which allows us to exchange information with you by email or phone at no cost to you. The system is designed to allow people who register, to choose the type of information they would like to receive concerning crime and crime prevention.

**Sign up online, for email or phone messages - this free service is available to everyone, not just members!**

*\*\* Please make sure you 'MAP' yourself to our Home Watch scheme. Details of how to do this can be found in 'Latest Messages' on our website or on the ADW website [www.nhwdorset.org.uk](http://www.nhwdorset.org.uk) \*\**

## Keyholder Scheme

You can now register for free, online at [www.dorset.police.uk/default.aspx?page=1343](http://www.dorset.police.uk/default.aspx?page=1343) (or search 'keyholder' at [www.dorset.police.uk](http://www.dorset.police.uk)) or ring 01202 226731 - but please look at the website first to ensure you have the correct information ready.

***It is worth registering, whether you have an alarm or not, so that emergency services know who to contact in the event of a problem.***



Dorset Police

www.dorset.police.uk

## SURGERY MEETINGS

An opportunity to speak to your PCSO, and also a Home Watch representative:

First Tuesday of the month  
10.30-11.15

**Methodist Church,  
King Street**

Every other Monday - restarting in June - check noticeboard for dates  
10.30-11.15

**Community Centre,  
Leigh Park**

First Wednesday of the month  
2.30-3.15  
outside the

**Co-Op, Colehill  
(weather permitting)**

## YOUR SAFER NEIGHBOURHOOD TEAM

### Wimborne & Colehill Safer Neighbourhood Team

As some of you may be aware the team at Wimborne has changed. PCSO Natalie Shaw, PCSO Matt Johnson and PCSO Matt Brennan have now moved on to pastures new. At the time of writing Natalie and Matt Brennan are currently in their 10th week of Police Constable training and Matt Johnson is now working in the Force control room.



PC Ian Curtis

The team at Wimborne now has 3 new PCSOs: PCSO Jess Ousey, PCSO Huw Evans and PCSO Phil King. PCSO Jess Ousey has previously worked for Dorset Police in the forensic department and as a Special Constable in East Dorset. PCSO Phil King has previously been a full-time fire fighter at Wimborne Fire and Rescue. PCSO Huw Evans has worked as a PCSO with South Wales Police for the past year and transferred to Dorset Police after Christmas. The Safer Neighbourhood Officer remains PC Ian Curtis.



PCSO  
Jess Ousey



PCSO  
Phil King



PCSO  
Huw Evans

One of the Force's current priorities we would like to briefly mention is telephone fraud. This is a heartless crime which has rapidly increased over the past few months to a point that it has cost Dorset residents more than a million pounds over the past two years. People are being tricked by cold callers into transferring money to a fake bank account or sending cash via courier. The most prevent scam being that a call will be received purporting to be from the Metropolitan Police. The caller will identify himself as a Police Officer claiming fraudulent activity on the persons account. The caller will then ask for account details or for cash to be send via a courier and never seen again.

***The message is to hang up on fraudsters and never give out your PIN or bank details to anyone who calls you.***

On a brighter note, the help and assistance from local residents continues to assist with the prevention and detection of crime. On Sunday 10th May 2015 3 persons were disturbed breaking in to a local business and made off in a vehicle. Due to the correct registration being taken the vehicle was spotted by Police and after a short follow, stopped nearby. All 3 persons were arrested and are likely to face charges in the near future. Thankfully these types of incidents are rare and crime within East Dorset continues to fall in line with

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### Community Office – Products

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The Ferndown Police Community Office  
The Barrington Centre, Pennys Walk, Ferndown

Open every day (except Sunday)  
from 10.00 until 12.00

Telephone 01202 876219

Email: [ferndowncommunityoffice@btconnect.com](mailto:ferndowncommunityoffice@btconnect.com)

## YOUR SAFER NEIGHBOURHOOD TEAM

national figures. However, we certainly don't want to be complacent and will endeavour to harness as much public support as we can to continue to make East Dorset one of the safest places to live in the U.K.

Regards,

PC Ian Curtis, PCSO Jess Ousey, PCSO Phil King, PCSO Huw Evans.

### Are you registered on Dorset Alert?

#### If so, have you mapped your entry to our scheme?

Please make sure you 'MAP' yourself to our Home Watch scheme on [www.dorsetalert.co.uk](http://www.dorsetalert.co.uk). Details of how to do this can be found in 'Latest Messages' on our website or on the ADW website [www.nhwdorset.org.uk](http://www.nhwdorset.org.uk)



#### Can't get through on 101? Don't worry, now you can leave a message...

Dorset Police has introduced a new telephone service in a bid to reduce waiting times for its non-emergency 101 number.

The Voice Activated Switchboard, which is available to callers phoning 101, aims to give the public the opportunity to connect directly to, or leave a voicemail message for an officer, department or member of staff.

The Force hopes the new system, which has been trialled internally for the past 12 months, will reduce the need to go via triage and the Force Command Centre.

Superintendent Caroline Naughton, Dorset Police's head of contact management, said: "The implementation of the VAS reduces the possibility of long waiting times in the Force Command Centre. When dialling 101, callers will be given the option to verbally express who they would like to speak to. The VAS will recognise the officer or department requested and transfer the caller directly to that person, effectively bypassing the triage and Force Command Centre altogether."

Note: You can also make reports online - look for 'Do It Online' in the 101 section on the [www.dorset.police.uk](http://www.dorset.police.uk) home page. Ed.

If you need to contact your SNT officers please use email or call Wimborne Police Station via 101.

#### \* Wimborne Police Station \*

The police station at Hanham Road, Wimborne, BH21 1AS is closed to the public. To contact your local Police ring 101 or use the yellow phone by the front door.

(counter provision at Ferndown HQ has closed).

#### Wimborne & Colehill SNT

PC Ian Curtis

PCSO Jess Ousey

PCSO Phillip King

PCSO Huw Evans

sntwimborne&colehill@  
dorset.pnn.police.uk

Facebook:

Wimborne Police Station Safer Neighbourhood Teams

#### EDDC [www.dorsetforyou.com](http://www.dorsetforyou.com)

Community Safety Team:

01202 795000 or [publichealth@christchurchandeastdorset.gov.uk](mailto:publichealth@christchurchandeastdorset.gov.uk)

#### PACT Panels

##### 'Partners and Communities Together'

Wimborne PACT

(Home Watch rep: John Shave)

Colehill & Stour PACT

(Home Watch rep: Graham Mallett)

Police, Home Watch, POPP, EDDC, and Councillors meet to discuss issues that need action across multiple agencies.

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## CHAIRMAN'S REPORT to 2015 WCHW AGM

### Our Recent Achievements

1. '**Update**' newsletters published and distributed quarterly
2. Participated in local PACT Panels
3. Participated in Police/Councillor public engagement events in Wimborne & Colehill
4. Contributed £250 towards security to the Reef Youth Centre
5. Offered opportunity for local groups to apply for project funding
6. Provided copy of National NHWN/ADW Stay Safe booklet to each of members
7. Provided copies of National NHWN/ADW Stay Safe booklet to our libraries

### ADW Recent Achievements

- Ran meetings for members to listen to and question guest speakers e.g. Deputy Chief Constable (DCC), Police & Crime Commissioner (PCC)
- Improved partnership working in some areas represented at Police/Watch Delivery Plan meetings
- Obtained funding from PCC to enable provision of tools and materials for use by Watch groups
- Managed provision of Community Speed Watch kits
- Held meetings with DCC
- Commissioned project with Bournemouth University to propose ways in which Home and Neighbourhood Watch could increase membership and coverage
- Received briefing from Police on output from strategic review of neighbourhood policing
- Involved in Rotary Police awards judging and ceremony

### Our Current Year Focus Areas

1. Encouraging Contacts and members to register on Dorset Alert messaging system
2. Working with Safer Neighbourhood Team (SNT) to recruit new Contacts, Committee members and helpers
3. Using demo kit and Sheduction to provide crime prevention advice and products for sale

### ADW Current Year Focus Areas

1. Commissioning a new website
2. Implementing selected Bournemouth University project recommendations
3. Improving Watch scheme coverage in under-represented areas
4. In partnership with Dorset Police, convincing Neighbourhood Inspectors and Sergeants of the value of Watch groups
5. Cyber Crime awareness and prevention
6. Volunteer recruitment
7. Providing Stay Safe booklets for recruitment and re-assurance
8. Encouraging Coordinators, Contacts and members to register on Dorset Alert messaging system
9. Making available for loan to Watch groups, pull-up banners and posters with crime themed posters and leaflets plus necessary equipment to enable them to conduct their own crime prevention activities

*Produced by John Shave MBE*

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### Latest scam re Pensioner Bonds – Advice from Action Fraud

Fraudsters have set up a bogus website claiming to be the official site of National Savings & Investments (NS&I) and are contacting members of the public, cold calling them and offering them the chance to invest in 65+ Bonds (also known as Pensioner Bonds).

Members of the public who are searching for the official website may be directed to the fake one which then asks them to supply contact information.

Victims then receive a follow up email or phone call from the fraudsters who request evidence of identity documents and bank account details either over the phone or by sending the

victims fake forms to fill out. A common name that appears on the emails sent by the fraudsters is 'Kevin Archer'.

Avoid being a victim of fraud - Do not pass personal or banking information to companies that cold call you. Please note that the only domain name (website address) that is legitimate is [www.nsandi.com](http://www.nsandi.com) and that NS&I do not make sales calls to potential customers, so please do not enter into discussion with cold callers claiming to be NS&I.

If you have been a victim of fraud or suspect a company of fraud please contact Action Fraud on 0300 123 2040 or via the online reporting tool at [www.actionfraud.police.uk](http://www.actionfraud.police.uk)

# Trading Standards News

## 'Day of action' tackles fraud in the community

Due to the recent increase in the number of reports of telephone fraud in Dorset, officials from the police, Trading Standards and Barclays and NatWest banks held fraud awareness events in May.

Safer Neighbourhood Team officers from Dorset Police, representatives from Dorset Trading Standards and staff from local Barclays and NatWest branches came together to educate local people on how to bank safely and avoid being caught out by fraudsters.

Safer Neighbourhood Team Inspector Steve Marsh, said "it was a great opportunity for local residents to learn about a number of scams currently operating in the county. It will hopefully encourage people to take sensible, yet simple measures to help themselves avoid becoming victims of such crimes. Telephone fraud has cost the county over one million pounds in just over one year, so we're hoping that people will remember that the police and banks will NEVER ask anyone for their account number or PIN details over the phone.

Sue Ames, Branch Manager at Barclays Dorchester, said: "At Barclays, we are working closely with the Police and Trading Standards to try to prevent people being caught by rogue traders and fraudsters. Colleagues in our branches continue to be vigilant and will often question customers if they feel they could be under duress when asking to withdraw large sums of money, especially the elderly. We hope this event raised awareness of the different kinds of fraud and scams in existence."

Branch Manager of NatWest, Christchurch, Ryan Chapman, added: "We are seeing increased numbers of our local community become the victims of these different scams and frauds. We are hoping that through events like this, we can help make the local community more aware of how to avoid becoming victims to these awful scammers and fraudsters. We welcome anyone to come in and talk to us in any of our branches if they have any concerns or questions about how to spot and avoid scams."

Richard Herringshaw, Principal Trading Standards Officer, added: "This event is part of our ongoing campaign to raise awareness of how to avoid scams and rogue traders which operate in Dorset. It is heart breaking when you have to deal with the victim of a scam or rogue traders. This work is aimed at preventing people becoming victims. To report problem traders to Trading Standards call the Citizens Advice Consumer Service on 03454 040506."

## Council Tax Reduction Scam

Councils in Dorset are warning people about calls from an organisation claiming to be from one of the councils offering to reduce their council tax for a fee.

These calls are not from, or authorised by, any council. The organisation is offering to reduce the council tax liability upon receipt of a fee of £55.

Paul Hudson, Partnership Manager at the Stour Valley & Poole Partnership, which administers council tax for Christchurch, East Dorset, North Dorset and Poole councils, said: "People should be aware that these calls do not come from the councils and if people are looking to challenge their council tax they can contact the government's Valuation Office Agency for free: [www.gov.uk/government/organisations/valuation-office-agency](http://www.gov.uk/government/organisations/valuation-office-agency) "

For details of how to challenge the council tax band which a property falls into, go to:

[www.gov.uk/council-tax-appeals](http://www.gov.uk/council-tax-appeals) or call 0300 0501 501.

The councils will only ask for people's bank account details over the phone to make or arrange payment of council tax. If someone from a council visits a resident they will always carry an identity card. If the person visited is concerned, they should call the council to confirm the identity of the visitor. A genuine caller will be happy to wait outside while this is done.

Dorset Police are currently running a campaign warning elderly and vulnerable people about calls from fraudsters who are asking people to transfer money to a fake bank account or to send cash by courier.

Anyone who is called asking for this to happen, should make a note of the number of the caller and call the Police on 101.

### National Health Service Retirement Fellowship

*Did you work for the NHS, related health services or any other caring organisations?*

If so, why not join your local (East Dorset and Ringwood) National Health Service Retirement Fellowship? Your family members are also welcome. We provide:

- Friendship and fellowship to all members
- Monthly meetings with a variety of visiting speakers
  - Regular outings to places of interest
- Lunches out and opportunities for members to socialise

We meet at 10:00am on the second Tuesday of each month at the St. Leonards Village Hall, Braeside Road, BH24 2PH.

For a friendly chat and further information please contact our Membership Secretary, Deirdre, on 01425 472940 or email our Secretary, Linda, at [lindadickins@hotmail.co.uk](mailto:lindadickins@hotmail.co.uk)



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## Harry Homewatch

Harry had taken the trouble to attend the Annual Meeting & AGM, though he thought the turnout was pretty poor, considering there are 1500 households making up our Watch.

Attending the AGM is a big opportunity for members to understand and to question proposed policy changes.

He found the evening very informative given that major changes to the Committee's Officers were taking place. It was also nice to see and talk to the local Police.

He especially liked the Police presentation, which convinced him that the local Force at Wimborne police station were doing a very good job of community policing. This in spite of the total change to our PCSOs; the three new ones were reported as being fully operational now, after a period of training.

The Police cannot be everywhere, which makes the Home Watch members even more valuable for reporting criminal and anti-social behaviour. On this subject there was some criticism of the 101 phone system. Inspector Nock agreed that improvement was needed and outlined action that was being taken. He also covered the future use of the Dorset Alert system which had many functions that were not being used at present.

Follow Harry in further issues of *Update*.

*Harry Homewatch*

Contact John Poat, [jpoat10694@aol.com](mailto:jpoat10694@aol.com)

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on 01202-883293 or 07415-512148  
or email [johndedge007@gmail.com](mailto:johndedge007@gmail.com)

**REASONABLE FEES (NO VAT)**

**IF YOU DON'T NEED MY SERVICES YOU ALMOST  
CERTAINLY KNOW SOMEBODY WHO DOES!**

## Home Watch subs

### 2015 - 2016

Year-end '31st March'

In order to align subs with our new year-end, members with current subs which expired on 30<sup>th</sup> September 2014 were eligible for free renewal for the 18 months up to 31st March 2016.

**Existing** members received a new GREEN membership card last September, valid until **31st March 2016**.

**New** members (or lapsed members) from **March 2015** will pay a 'joining sub' of **£1 for the remaining year or part**.

Note that membership is per household, not per person.

If you move house within our Home Watch area your membership can be transferred to your new address free of charge and a new card will be issued to you. Members who move out of the area will forfeit any subs paid and new occupiers will need to join up in their own names.

If you're already a member of W&CHW we'd like you to tell your friends or relatives who live locally about the many benefits. Help us to make our community safer – details on our website. Your involvement makes a real difference in keeping us, our homes and our community safe.

Help fight crime and anti-social behaviour in our communities. To join contact Graham Mallett at [g@gpmcs.co.uk](mailto:g@gpmcs.co.uk); talk to your Safer Neighbourhood Team officers (details on page 5); or speak to your local W&CHW Coordinator or Contact.