

Chairman's Message

Hi everyone, there are a few changes to report:

New Inspector

East Dorset Police section is now fully integrated with Christchurch and is known as the Eastern Section.

Inspector Wayne Nock reports: "I have taken up a new role as a Chief Inspector within the control room at HQ.

Able taking over from me will be T/Inspector Steve Yeoman who is now responsible for all Neighbourhood related policing matters within East Dorset and Christchurch. He also line manages all the Neighbourhood Policing Teams and Sgts.

Inspector Lorna Gallimore has moved to the section and is now the patrol Inspector responsible for all the patrol officers based at Ferndown covering both East Dorset and Christchurch. Suffice to say Steve and Lorna will be working very closely together.

I have thoroughly enjoyed my time here at East Dorset and I never cease to be amazed at the commitment and dedication you all continually deliver in serving the community. I have learnt very much from all of you and only wish I had made the move from Bournemouth earlier in my career!

I will miss the officers, staff, volunteers and everyone connected to NH/Home Watch, the Community Office and the Crime Prevention Panel. I know you will keep on doing great work and I wish you all the best for the future and hope to be able to work with as many of you again as possible."

New publication schedule for 'Update'

Our new Inspector, Steve Yeoman, will be producing his reports to a new timetable, so **Update** will be produced at the end of the first month in each quarter, and distributed around 2 weeks later i.e. towards the middle of the second month.

Some local news:

Man jailed for robbery at a Wimborne store

A man who threatened to stab a women working in a Wimborne shop during a terrifying robbery has been jailed for three years.

Barry William Clark, 24 and of Arne Avenue in Poole, was sentenced on 28 October 2016 at Bournemouth Crown Court after pleading guilty to robbery.

The court heard that on Friday 19 August 2016 two women were working at Leigh Park stores on Gordon Road when Clark entered just before 10pm with his top pulled up over his face, exposing his bare stomach and chest.

He approached the till holding a screwdriver in his right

Ferndown police volunteers highly commended at awards ceremony

The Ferndown Police Community Office team were recognised for their work at the South West Region Special Constabulary and Police Support Volunteer Awards 2016, held in Bournemouth recently.

The team, who have been volunteering since 2005, were highly commended for providing invaluable support and advice to victims of crime.

Last year more than 2300 people benefited from the drop-in facilities they offer. Volunteers were recognised for supporting local policing with invaluable intelligence, and for raising the confidence in the police by providing a direct link between the police and local residents, six days a week.

Chief Constable Debbie Simpson said: "These awards are a wonderful opportunity to recognise the hard work, professionalism and selflessness of volunteers across the region. This really is about celebrating ordinary people from communities doing something extraordinary."

Deputy Dorset Police and Crime Commissioner, Colin Pipe, said: "I am very proud of the people who work within the police service, especially those who give their service in a voluntary capacity. It is an honour to be able to thank them in person for their contributions, which help to make local communities better and safer places to live and work."

John Shave MBE, Chairman of the Association of Dorset Watches, said: "The recognition of this group is thoroughly deserved for the huge contribution they have made over the years. Not only do they provide drop-in crime prevention advice but also offer for sale inexpensive security products such as shed alarms, driveway alarms, motion detector cameras etc."

Brian Frecknall is Chairman of a local Watch Association and runs the Sheduction programme, Peter Ebers and Roger Long are former Chairmen of Watch Associations.



The Community Office team, from the left: Sergeant Tim Travers, volunteer Peter Ebers, Deputy Police and Crime Commissioner Colin Pipe, volunteer Brian Frecknall, volunteer Geoff Hughes, Deputy Chief Constable James Vaughan and volunteer Roger Long

Have you linked ('mapped') your registration on Dorset Alert to W&CHW yet?

In 'Message types' choose to accept NHWN national messages too please! www.dorsetalert.co.uk

**Your Wimborne & Colehill
Home Watch Officers:**

Graham Mallett (Chair)

01202 884642 (GPM Computers)

homewatchwandc@gmail.com

Keith Baker (Treasurer & V.Chair)

keith.furzehill@gmail.com

Joy Ashmore (Secretary)

joykathleen1@gmail.com

**For details of how to join
W&CHW see page 8**

Update is a quarterly newsletter published by the W&CHW. The Editor welcomes contributions and letters from Watch members but reserves the right to edit as necessary or decline to publish.

Next copy deadline: 26th Jan.

Graham Mallett

(Editor / Advertising):

tel 01202 884642 (GPM Computers)

email: g@gpmcs.co.uk

Contact us:

Email g@gpmcs.co.uk or ring 101 and leave a message for our NPT.

**www.colehill.gov.uk/
homewatch**

Police messages are on
www.dorsetalert.co.uk

hand, demanded money from one of them and threatened to stab her if she did not comply. The woman opened the till and Clark grabbed around £150 in cash before he ran out of the front door.

Both women were not physically injured.

Enquiries were conducted and a local taxi driver came forward to say he had collected a man from Leigh Road that evening and drove him to an address in Mansfield



Total Security

Safety restrictors are a must for any premises that is a home to children. Whether they are fitted for your own protection and security or you are responsible for a public building where vulnerable groups of the community live, restrictors offer enhanced safety. They can also offer secure ventilation for any window or as an alternative to a door chain. So how do they keep you safe?

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Road in Poole. The man was described as being out of breath, hot and had to open the window. He also carried a wad of screwed up £5 notes.

While in the taxi the man asked to use the driver's mobile phone to make a call and he was heard to say "I can't say too much at the moment as I'm in a cab". The mobile phone number called was linked to someone living at an address in Mansfield Road.

Officers attended that address and found Clark inside. He matched the description of the offender and was arrested and charged.

Her Majesty's Inspectorate of Constabulary

Dorset Police and the Acting Police and Crime Commissioner welcomed a report by Her Majesty's Inspectorate of Constabulary (HMIC) published on 3rd November, which assesses force efficiency.

The report graded Dorset as 'good' overall at keeping people safe and reducing crime, understanding and making the most of its available resources and demands, and planning effectively for the future.

The efficiency report is the first of three, with inspections carried out between March and June 2016. These reports will make up the HMIC annual assessment of all 43 police forces in England and Wales.

Of the 43 police forces in England and Wales, 33 were assessed as 'good', two as 'outstanding' and eight as 'require improvement.'

The HMIC report recognises that funding to the police service has been reduced by 20 per cent since 2011 and forces face a difficult challenge to sustain policing levels in the face of such budget cuts.

Deputy Chief Constable (DCC) James Vaughan said: "I am pleased that HMIC have assessed Dorset Police as a good and efficient force. We have been faced with significant reductions in funding and this grading result is a testament to the hard work that has taken place, ensuring we can continue to provide a good service to the residents of Dorset."

The report assessed that the Force was good at keeping people safe and reducing crime. This is an improvement on progress since the last report in 2015 when the Force was deemed to 'require improvement' in this area.

Dorset Police was found to have a comprehensive understanding of the full range of demands for its services. The Force's evaluation of likely future demand is extensive, demonstrating Dorset Police is well prepared.

Priority areas for future expansion have already been identified as child sexual exploitation, paedophile online investigation and cyber-crime.

Staffing levels are carefully monitored and have already increased in both domestic abuse and cyber-crime teams.

DCC Vaughan continued: "Protecting and safeguarding the most vulnerable in Dorset has always been a priority, and will continue to be a key focus for the Force."

Dorset Police was found to prioritise its current resources well to meet demands for service. The Force works well with partner agencies to manage demand more efficiently, with the reduction of people detained under section 136 of the Mental Health Act being singled out as a particular success story.

Acting Dorset Police and Crime Commissioner, Colin Pipe, said "I am pleased to see Dorset Police has been recognised as 'good' at making best use of resources and planning for the future, for the second year in a row. As with all public sector organisations, the Force is rightly scrutinised on its efficiency, and these positive findings by HMIC reflect the efforts made by officers and staff to best use the resources available to them to keep people safe and reduce crime."

The Force continues to collaborate and build on its Strategic Alliance with Devon and Cornwall, to share services and reduce costs with clear plans for future operations and services.

The Force is also part of other regional collaboration projects looking at issues such as organised crime, forensics, fraud and counter terrorism.

Overall, HMIC found Dorset Police to be a 'good' force and did not identify any causes for concern and made no specific recommendations.

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www.dorsetalert.co.uk

Dorset Alert is a community messaging system operated by Dorset Police, which allows us to exchange information with you by email or phone at no cost to you. The system is designed to allow people who register, to choose the type of information they would like to receive concerning crime and crime prevention.

**Sign up online, for email or phone messages -
this free service is available to everyone,
not just members!**

*** Please make sure you 'MAP' yourself to our Home Watch scheme. Details of how to do this can be found in 'Latest Messages' on our website or on the ADW website www.nhwdorset.org.uk*



www.dorset.police.uk

SURGERY MEETINGS

An opportunity to speak to your PCSO, and also a Home Watch representative:

First Tuesday
of the month
10.30-11.15

**Methodist Church,
King St, Wimborne**

Monthly on a **Monday**
(check the centre's noticeboard for dates)
10.30-11.15

**Community Centre,
Leigh Park**

First Wednesday
of the month
11.45-12.30

at **Centre Rendezvous,
St Michael's Church
Centre, Colehill**

YOUR NEIGHBOURHOOD POLICING TEAM

Wimborne & Colehill Neighbourhood Policing Team

Drink driving

Christmas is approaching and now is a good time to remind you of the dangers of drink-driving. Alcohol not only adversely affects your judgement and reactions immediately but can affect your ability to drive for hours afterwards. Even small amounts of alcohol can affect your ability to drive and the only safe advice is to avoid any alcohol if you are driving. You may feel perfectly fine to drive but you could still be over the alcohol limit even the morning after a period of drinking. If you have a collision the likelihood is that you will be breathalysed - not realising you can still be over the drink drive limit the morning after the night before is no defence in law.

If a member of the public has information about regular drink or drug drivers, they should contact Dorset Police in confidence, online, on 101 (non-emergency) or on 999 (in an emergency).

Theft from garages

Please make sure that your garages and shed buildings are secure. Shed burglaries are far more common than house burglaries. Power tools, such as chainsaws, specialist tools and equipment and bikes are significant targets within a shed. A good cost effective way of keeping your items secure is to invest in a cheap alarm, such as a £10 shed alarm available from the Ferndown Community Office, and to secure high value items with a D-lock or chain together and to a hard point. If your shed is not secure then you should not be storing anything of value in it.

Trading Standards

If someone comes to your door offering to do work without you asking them to, never feel pressured to engage with them. When arranging for work to be done, for example, to your house, roof or buildings, Trading Standards advise to get a quote from the



**Sgt 760
Tim Travers**



**PC 1503
Ian Curtis**



**PCSO 5770
Jess Allen**



**PCSO 5963
Huw Evans**

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Community Office – Products

Products available do change - please check before visiting - the latest list is on :

www.ferndowncommunityoffice.org

The Ferndown Police Community Office
The Barrington Centre, Pennys Walk, Ferndown

Open every day (except Sunday)
from 10.00 until 12.00

Telephone 01202 876219

Email: ferndowncommunityoffice@btconnect.com

contractor. Always get one in writing (remember some contractors charge for quotes). Try to get quotes from at least 3 different contractors before you decide on one. Make sure you get a quote not an estimate. A quote is a fixed price so you'll know what you're getting. With a quote a contractor can't charge you more unless:

- You ask for extra work not included in the quote
- They let you know they have to do extra work and you agree on it
- They made a genuine mistake when writing down the price

Hate crime

A hate crime or incident is where a person is targeted due to prejudice towards a person's characteristics such as disability, race or ethnicity, religion, sexual orientation or transgender identity. It's important to report such incidents as it may prevent it happening again or to someone else, and it can give us an idea as to the extent of it. Report it like any other crime or incident by going online or calling 101. More information is available on the Dorset Police website, including details of the Mencap Campaign which supports further action on disability hate crime.

Keyholder Services

Keyholder services allow individuals and businesses to record emergency contact details for situations such as emergencies or alarm activation. We use key holder information daily and it can be a great help to record this information. All information is treated confidentially. To register see the 'Keyholder Scheme' box below.

Join Dorset Alert

Do it online if you can (see box on page 3), or call 101 after filling the form in manually, to arrange for one of us to collect it.

Our New Inspector

Inspector Wayne Nock is now the Chief Inspector within the control room at HQ. Territorial Inspector Steve Yeoman is now responsible for all Neighbourhood related policing matters within East Dorset and Christchurch.

Contact us

Join us on Facebook/Twitter for up to date information and advice (see right).

Use this page online www.dorset.police.uk/do-it-online/ to report things quickly, especially lost property.

101 is the non-emergency number – contact an officer, report a crime/incident/ASB that is non urgent, or ask for advice. Use **999** when a crime is happening now, life or property is in danger or an offender is still there.

Regards, PC Ian Curtis, PCSO Jess Allen, PCSO Huw Evans.

If you need to contact your NPT officers please use email or call Wimborne Police Station via 101.

Wimborne Police Station:

The Police Station at Hanham Road, Wimborne BH21 1AS is closed to the public. To contact the Police ring 101, use the yellow phone by the front door, or email 101@dorset.pnn.police.uk. (The counter at Ferndown HQ is also closed).

Wimborne & Colehill NPT

PC Ian Curtis

PCSO Jess Allen

PCSO Huw Evans

WimborneColehill-NPT@Dorset.PNN.Police.uk

Facebook: Wimborne Police Station

Twitter: @WimborneNPT

EDDC www.dorsetforyou.com

Community Safety Team:

01202 795000 or publichealth@christchurchandeastdorset.gov.uk

PACT Panels

'Partners and Communities Together'

Wimborne PACT

(Home Watch rep: John Shave)
wimbornepact@gmail.com

Colehill & Stour PACT

(Home Watch rep: Graham Mallett)
homewatchwandc@gmail.com

Police, Home Watch, EDDC Officer, local councillors and agencies plus voluntary organisation reps meet to address issues and agree actions to address them. If you have an issue concerning your neighbourhood you would like the Panel to address, contact your local Councillor or email your rep.

Keyholder Scheme

You can now register for free, online at www.dorset.police.uk (search for 'keyholder') or ring 01202 226731 - but please look at the website first to ensure you have the correct information ready.

It is worth registering, whether you have an alarm or not, so that emergency services know who to contact in the event of a problem.



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Trading Standards News

Don't be 'shocked'

Trading Standards police the safety of consumer goods and during this year's National Consumer Week we reminded people what to look out for to prevent buying shocking electrical items:

- Avoid boxes without a manufacturers name or trademark, or contact details as that could be an indication the item is substandard.
- Check that the instructions are in the box.
- Look out for poor quality construction and finish, misspelt brands or product names, or instructions with poor English translations.
- Ensure that there is a UK three pin plug on any electrical device and that the device that says it's made to BS 1363.
- Electrical chargers should also bear manufacturer details.
- Choose a reputable retailer so that if something goes wrong you can contact them to deal with any problems.

When you buy goods your rights as a consumer are with the retailer whether your contract is in writing or not. The retailer selling the goods, not the manufacturer, is responsible.

By law you are entitled to expect that the goods conform to the contract. This means that they should be

- of satisfactory quality
- fit for their intended purpose
- as described
- and installed correctly, where installation is part of the contract.

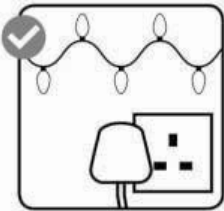
If the goods are faulty, then you have the legal right to one of the following 'remedies'

- refund
- replacement / repair
- reduction in the purchase price
- compensation for losses suffered

continued on next page

A Seasonal Safety Reminder

Christmas is a special time for celebration and should not end in tragedy because of the extra hazards that are present at this time of year.



Fairy Lights

- Check the fuses are the right type.
- If bulbs blow, replace them.
- Don't leave fairy lights on when you go out or when you go to sleep.
- Don't let the bulbs touch anything that can burn easily, like paper.
- Don't overload sockets.



Decorations

- Decorations made of light tissue paper or cardboard burn easily.
- Don't attach them to lights or heaters.
- Don't put them immediately above or around the fireplace.
- Keep them away from candles.



Christmas Trees

- Never places candles near your tree, or near flammable materials.
- A burning tree can rapidly fill a room with fire and deadly gases.



Candles

- Keep candles, lighters and matches out of children's reach.
- Never leave lighted candles in an empty room.



Cookers

- Most fires start in the kitchen.
- Avoid leaving the cooker unattended.
- Avoid cooking when under the influence of alcohol.

*...and your Committee wish all our members
the very best of the season's greetings...*



(Don't be 'shocked')

The remedy depends on the circumstances of each sale, for example, how long you have owned the goods and how much wear and tear they have had.

- You are entitled to reject faulty goods and to claim a full refund at any time up to 30 days after purchase, delivery or installation.
- After 30 days, or earlier if you choose, you are entitled to claim for a replacement or repair instead.

If you have reason to suspect that an electrical item is unsafe or you would like advice about your consumer rights then please contact the Citizens Advice consumer helpline on 03454 040506.

Staying safe on public Wi-Fi networks

Get Safe Online is warning the public to be cautious when accessing private data on public Wi-Fi hotspots – particularly sensitive online information relating to bank accounts, payments and other personal data.

The UK now has over 300,000* public Wi-Fi hotspots, with more people than ever before potentially becoming the target of cyber criminals simply because they don't know how secure the networks they're using are:

1. Don't use the public Wi-Fi provided in places such as cafes, pubs and hotel rooms if doing anything confidential online, including logging into online accounts.
2. Remember that just being given an access code or being asked for your email address, doesn't indicate that the Wi-Fi connection is secure.
3. Instead of using premises' hotspots, use a mobile broadband dongle that is set to secure, your 3G or 4G data connection – even if it's slower – or wait until you can access a router you know to be secure.
4. Ensure your home and office wireless networks are secured.

Are you over 50, live in Dorset and need some information?



Dorset Partnership for Older People Programme (POPP) provides a free and confidential information service, funded by the Dorset County Council and Dorset NHS.

A Dorset POPP Wayfinder, who works in your community, can provide information or put you in contact with specialist help on many topics including: money/ benefits, transport, learning new skills, keeping your home warm, local clubs, support for you if you are caring for someone, and much more.

They want to know what is important to you and will help you find the information you need.

Contact your local Wayfinder(s):

Nick Hollingworth 07971 338624

Central contact numbers: 01202 946111

Email: wayfindersinfo@helpandcare.org.uk

Info: www.dorsetforyou.com/popp

5. Wherever possible, use well-known, commercial hotspot providers such as BT OpenZone or T-Mobile.
6. Consider using a VPN (Virtual Private network) to connect when accessing your company network. If you are a mobile worker, ask your IT department.
7. It's OK to use public Wi-Fi hotspots for things that you don't have to log into or aren't confidential, like checking the news or planning (but not booking) your next holiday.

* Statistic for number of UK public Wi-Fi hotspots (339,797 UK public Wi-Fi hotspots in total) was sourced from <https://www.ipass.com/wifi-growth-map/> - the data on the site provided by Maravedis Rethink.

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Harry Homewatch

Now that the clocks have gone back and the weather has turned colder, Harry hopes that all members will, as well as keeping an eye out for crime and anti social behaviour, also look out for the more vulnerable in their areas.

Making sure that the elderly are warm and having enough to eat is vital when the temperatures drop. A friendly visit may well save a life in extreme conditions.

Don't forget keep those presents out of sight when out Christmas shopping. To stop Mr.Thief always put the items in the boot, never on the seat of the vehicle and make sure you have locked the car before returning to the shops.

We also tend to put our presents on view around the Christmas tree, which is often placed in the window nearest to the road and of course lit up, even when we go out. Keep them out of view until Christmas day, this also adds to the excitement for the younger members of the household.

Harry would like to wish all of his readers a Happy Christmas and a crime free New Year.

Follow Harry in further Issues of Update.

Harry Homewatch

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Home Watch subs 2016

The 'nominal' sub remains at £1 per year. However :-

As of 1st April **Existing** members renewed for £2 and received a new membership card, valid until **31st March 2020**.

New members (or lapsed members) joining in the next 3 years pay **£2** and receive the new card valid till 2020.

Note that membership is per household, not per person.

If you move house within our Home Watch area your membership can be transferred to your new address free of charge and a new card will be issued to you. Members who move out of the area will forfeit any subs paid and new occupiers will need to join up in their own names.

If you're already a member of W&CHW we'd like you to tell your friends or relatives who live locally about the many benefits. Help us to make our community safer – details on our website. Your involvement makes a real difference in keeping us, our homes and our community safe.

Help fight crime and anti-social behaviour in our communities. To join contact Graham Mallett at g@gpmcs.co.uk; talk to your Neighbourhood Policing Team officers (details on page 5); or speak to your local W&CHW Area Coordinator or Contact.

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