

Chairman's Message

Hi everyone,

Annual General Meeting - Election of Officers: **NOMINATIONS STILL NEEDED !**

According to our Constitution, Officers are elected for a two year period, and the Officers are due for election at the AGM in May.

The Secretary, Treasurer, and I are standing down, so we are **looking for people to fill those posts**. If one post is unfilled I am prepared to fill it, whichever it is!

Failing that, if someone is interested in trying out a role for say 6 months, we can co-opt.

*Please contact me for details. Nominations for Officers should be sent to me by **16th May**.*

Recent burglaries

Following two burglaries in Colehill in April, we went door-to-door with the Police to remind people about home security. We did a similar exercise in East Borough in March following incidents of jobbers knocking on doors in Wimborne. (See Police Report on pages 4-5).



If you can help for up to an hour a month to do these joint Police/Home Watch exercises please get in touch with me.

Police / Home Watch Surgeries (see page 4)

From May, the Colehill surgery will be from **12 - 12.45**, because the Centre Rendezvous café now opens at noon. *(Try wonderful homemade soups and cakes and freshly prepared lunches, every Wednesday!)*

Please note the Centre is closed on 2nd August.

Best Wishes,

Graham Mallett, Chairman (contact details on page 2).

You are invited to our **Annual Home Watch Meeting**

incorporating our AGM

**Wednesday
17th May at 7 pm**

(Teas at 6.45pm)

**in the Village Green Café,
the Allendale Centre**

Agenda

Introduction

Chairman's Report

Matters Arising from May 2016 AGM

Policing Update plus Q&A

Financial Report and Adoption of Accounts

Appointment of Independent Examiner

2017-18 Funding

Election of Officers

All Welcome

Association of Dorset Watches AGM

Monday 22nd May at 2.30pm

in Allendale HOUSE

Guest speakers:

Police & Crime Commissioner, Martyn Underhill
Deputy Chief Constable, James Vaughan

If you wish to attend, please register by email to nhwdorset@gmail.com or by message or text to 07464 857801

The 'Sheduction' display will be at Wimborne Market on **Saturday 17th June from 9am** - see page 2.

**Your Wimborne & Colehill
Home Watch Officers:**

Graham Mallett (Chair)

01202 884642 (GPM Computers)

homewatchwandc@gmail.com

Keith Baker (Treasurer & V.Chair)

keith.furzehill@gmail.com

Joy Ashmore (Secretary)

joykathleen1@gmail.com

**For details of how to join
W&CHW see page 8**

Update is a quarterly newsletter published by the W&CHW. The Editor welcomes contributions and letters from Watch members but reserves the right to edit as necessary or decline to publish.

Next copy deadline: 20th July

Graham Mallett

(Editor / Advertising):

tel 01202 884642 (GPM Computers)

email: g@gpmcs.co.uk

Contact us:

Email g@gpmcs.co.uk or ring 101 and leave a message for our NPT.

**www.colehill.gov.uk/
homewatch**

Police messages are on
www.dorsetalert.co.uk

Eastern Neighbourhood Inspector's Report

In line with our priorities local officers have been working hard to safeguard victims of domestic abuse. Dorset Police receives on average 700 reports of domestic abuse per month across the county. Dorset Police is committed to preventing these offences developing into more serious violent crimes. Statistics show that in the UK, two women a week and one man every 17 days are killed by their partner or former partner. A recent local investigation led to the jailing of an offender for 42 weeks when they punched their partner and then assaulted the attending officers. Domestic Abuse is not just about physical abuse, it also includes emotional, psychological and coercive control and should always be reported.



A prolific burglar responsible for 47 dwelling breaks was recently jailed for four years, this is a timely reminder that as the warm weather approaches that you remain vigilant and take necessary precautions by ensuring you lock your doors and windows when you go out.

Similarly as the holiday periods approach we have historically had a rise in Beauty Spot vehicle crime. The most common mistakes car owners make are leaving things on show such as phone leads, briefcases, handbags, sat nav holders and paperwork. Untidy vehicles attract car thieves. It's also worth remembering that portable sat navs leave a

Ferndown Police Community Office

The 'Sheduction' display

will be at Wimborne Market
on **Saturday 17th June**
from 9am-3pm

Come along to see and buy security
products or to ask advice.

Police and Home Watch in attendance.



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circular mark on the screen and if you don't wipe the screen it's obvious that you have one, and this highlights that you're not security conscious.

There is already an increase in complaints about uninvited traders; the work or service offered can sometimes be unnecessary, overpriced, of a poor standard or not done at all. Sometimes they have no formal training to carry out the work offered and some may have links with distraction burglars.

It is important that you have the confidence to say NO to doorstep traders where appropriate and take the time to think about the service being offered:

- Be cautious; if a trader knocks at your door, do not agree to on the spot house repairs without taking advice.
- Be wary of special offers or warnings that your house is unsafe.
- Don't allow anyone to pressure you into agreeing to have work carried out. If you ask them to leave and they don't, contact the police on 999.
- Do not make snap decisions. If you feel that any work needs carrying out on your property, take time to talk to family or neighbours before you make a decision.
- Don't ever go to a bank or cash point with a trader; legitimate traders would never do this!
- Advice on all the above and a lot more can be found on the Dorset Police site www.dorset.police.uk

Kind Regards,

Inspector Steve Yeoman

www.dorsetalert.co.uk

Dorset Alert is a community messaging system operated by Dorset Police, which allows us to exchange information with you by email or phone at no cost to you. The system is designed to allow people who register, to choose the type of information they would like to receive concerning crime and crime prevention.

**Sign up online, for email or phone messages -
this free service is available to everyone,
not just members!**

**** Please make sure you 'MAP' yourself
to our Home Watch scheme.**

Film - A Plastic Ocean (QE School 5th May)

A Plastic Ocean is a new feature-length adventure documentary that brings to light the consequences of our global disposable lifestyle. We thought we could use plastic once and throw it away with negligible impact to humans and animals. That turns out to be untrue. There are currently 8 million tonnes of plastic in our oceans and it's accumulating.

The film starts at 6pm. After the film there will be a discussion in the auditorium with local experts including the Dorset Wildlife Trust.

More than just a movie 'Ecotainment!' is making sustainability mainstream with eco-events that inspire & educate in equal measure. In the foyer / cafe we have a selection of sponsor stalls, campaign groups, plastic-free Sound Kitchen cafe with cinema snacks and bar. This is the place to meet and mingle with like-minded people from across the region so please allow enough time before and after the film to socialise and network.

Tickets from creativedynamo.net/tickets : £7.50 adult, £6.50 seniors, £4.50 student, £5.50 Members of DWT

Mobility Scooter and Powered Wheelchair Training



SafeWise Bournemouth is working in partnership with the Dorset Clinical Commissioning Group to deliver a safety awareness course for mobility scooter users in Dorset.

'ScootWise' sessions cost just £10 to attend. As places are limited you MUST book in advance by emailing helen@safewise.org or by calling SafeWise on 01202 591330. Tea and coffee will be provided.

Sessions are held at SafeWise Bournemouth on:-

Wednesday 21st June	1030hrs - 1300hrs
Wednesday 9th August	1030hrs - 1300hrs
Friday 13th October	1030hrs - 1300hrs

During our combined theory and practical session you will find out about:

- The law and mobility scooters
- Improve your safety, awareness and control
- Improve your manoeuvrability
- Learn useful everyday safety tips

Places are limited so must be reserved in advance.

SafeWise (West Howe)
Unit 1 Roundways, Elliott Road
Bournemouth BH11 8JJ
www.safewise.org



www.dorset.police.uk

SURGERY MEETINGS

An opportunity to speak to your PCSO, and also a Home Watch rep (M/Tu/W):

First Tuesday
of the month
10.30-11.15

**Methodist Church,
King St, Wimborne**

Monthly on a **Monday**
(check the centre's noticeboard for dates)
10.30-11.15

**Community Centre,
Leigh Park**

First Wednesday
of the month
EXCEPT AUGUST
**** NOW 12.00-12.45 ****
at **Centre Rendezvous,
St Michael's Church
Centre, Colehill**

SATURDAYS 2.30-3.30
at Costa, in The Square

YOUR NEIGHBOURHOOD POLICING TEAM

Wimborne & Colehill Neighbourhood Policing Team

New PCSO Grace Butler

Grace joined the Team in April so we are back to 3 PCSOs (sorry no pic yet!)

Theft from vehicles

We have seen an increase in reported theft from work vehicles. This is occurring in the daytime where power tools are being stolen from vehicles left insecure whilst the victim moves between their vehicle and place of work.

Please ensure that vehicles are not left insecure, even if you are coming back to it in a few moments!

Advice for works vehicles:

1. Fit a visible alarm system
2. Display a 'I have no valuables in my vehicle' sticker or sign
3. Remove all tools, where possible
4. Double lock your works vehicle
5. Reduce access to your vehicle by parking up against a garage/wall/building
6. Park somewhere well-lit and with CCTV coverage if possible

Garages – attempted break

We have had a report of a high volume of garages that have been attempted to be broken into in the Leigh Park area. If you own or rent a garage in the area, please check that your garage has not been tampered with.

Please ensure your security is increased where possible. For more information on how this can be done, please contact your team on 101 for a home security check.

If your garage has been affected, please report this to Dorset Police on 101, email 101@dorset.pnn.police.uk or report online on Dorset Police's website quoting reference 55170052984.

Middlehill Road – burglary

On the afternoon of 08 April at 1741hrs burglars were disturbed by neighbours at a property near the junction with Cutlers Place. At least 2 suspects were heard speaking



Sgt 760
Tim Travers



PC 2244
David Morgan



PCSO 5770
Jess Allen



PCSO 8152
Scott Kishere

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Community Office – Products

Products available do change - please check before visiting - the latest list is on :

www.ferndowncommunityoffice.org

The Ferndown Police Community Office
The Barrington Centre, Pennys Walk, Ferndown

Open every day (except Sunday)
from 10.00 until 12.00

Telephone 01202 876219

Email: ferndowncommunityoffice@btconnect.com

Products are also available at **Sheduction** events

to each other inside the premises in a foreign language. The offenders may have escaped via Ashmeads Way or Ashmeads Close or back onto Middlehill Road. Around this time a white AUDI saloon was also seen speeding in the area. If you saw anything please get in touch via 101 or via the Dorset Police website.

Kyrchil Way – burglary

A further burglary was reported to us on Kyrchil Way, close to junction with Park Homer Road. Offenders were again disturbed at 0420hrs on 09 April; this was then reported by a vigilant neighbour who had heard a person running off and a car driving off at speed. This is close to the location of the burglary on Middlehill Rd yesterday and possibly the same offenders.

If you saw anything please get in touch on 101 or via the our website. Please remain vigilant in particular in this neighbourhood. We are actively investigating these crimes.

Leigh Park and Waters Edge - Antisocial Behaviour (ASB)

Over the last 4 weeks we have received reports of antisocial behaviour and potentially related criminal damage in this area. We are working with partnership agencies and have increased our patrols in this area to tackle the issue.

Should you experience or witness any antisocial behaviour in this area, please call 999 if crime in progress or call 101 if non-emergency or via the Dorset Police website.

Rogue Traders

We have received reports in Wimborne of possible rogue traders. One report was in East Borough, where a male approached a resident and in an aggressive manner insisted that they must have their wall fixed. Luckily the resident said no, asked the male to leave and reported it to Dorset Police.

The second report was in Days Court, Leigh Park. This involved a male approaching a resident asking to do the guttering and removing any rubbish.

When first looking for a trade, although there are search websites available, the website to use for approved tradespeople recommended by Trading Standards is www.buywithconfidence.gov.uk or you can call 0345 404 05 06.

Never accept work from anyone who offers you it at the door or by calling you and never go to the bank with a tradesperson. If you have any concerns over work carried out, you can call Trading Standards on 0345 404 05 06 or visit www.adviceguide.org.uk.

Community Speedwatch

Colehill Community Speedwatch Team have recently had successful monitoring sessions in the Colehill area. PCSO Scott Kishere is looking to arrange a meeting with the Wimborne Community Speedwatch in May. If you identify any areas of particular concern, please get in touch! For Colehill locations email Jessica.allen@dorset.pnn.police.uk or Wimborne locations scott.kishere@dorset.pnn.police.uk or call us on 101 where you can ask for us specifically.

We are very grateful for the hard work and time our current Community Speedwatch volunteers give us but we are always looking for more Community Speedwatch volunteers to increase the amount of sessions we can do to tackle the problem. If this is something that interests you and you would like to work with your neighbourhood policing team to reduce speeding, please get in contact with us to discuss this. Please have a look at this link on Dorset Police's website for more info on Speedwatch. www.dorset.police.uk/help-advice-crime-prevention/safety-in-your-community/watch-schemes/community-speed-watch/

Surgeries

See panel on page 4 for details of all surgery meetings. If you would like a home security check carried out by your local team, please contact us.

Regards, Wimborne & Colehill NPT

If you need to contact your NPT officers please use email or call Wimborne Police Station via 101.

Wimborne Police Station:

The Police Station at Hanham Road, Wimborne BH21 1AS is closed to the public. To contact the Police ring 101, use the yellow phone by the front door, or email 101@dorset.pnn.police.uk. (The counter at Ferndown HQ is also closed).

Wimborne & Colehill NPT

PC David Morgan

PCSO Jess Allen

PCSO Scott Kishere

PCSO Grace Butler

WimborneColehill-NPT@Dorset.PNN.Police.uk

Facebook: Wimborne Police Station

Twitter: @WimborneNPT

EDDC www.dorsetforyou.com

Community Safety Team:
01202 795000 or publichealth@christchurchandeastdorset.gov.uk

PACT Panels

'Partners and Communities Together'

Wimborne PACT

(Home Watch rep: John Shave)
wimbornepact@gmail.com

Colehill & Stour PACT

(Home Watch rep: Graham Mallett)
homewatchwandc@gmail.com

Police, Home Watch, EDDC Officer, local councillors and agencies plus voluntary organisation reps meet to address issues and agree actions to address them. If you have an issue concerning your neighbourhood you would like the Panel to address, contact your local Councillor or email your rep.



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Trading Standards News

Friends Against Scams

Would you, your family, your community, or workplace like to understand more about scams and why people can become scam victims? If so then join others to become one of a growing number of 'Friends Against Scams'.

Financial abuse through scams affects the lives of millions of people across the UK. More than £5 billion is lost to scams in the UK each year. People who are scammed will lose money and may also suffer a loss of independence, of good health and of wellbeing. Many people do not report being a victim, but silence is a scammer's best friend.

Championed in Dorset by Dorset County Council Trading Standards Service, 'Friends Against Scams' is a national initiative that aims to

- Highlight the scale of the problem by getting communities talking about scams
- Change the perceptions of why people become scam victims
- Prevent people from becoming or continuing to be a scam victim
- Recruit people to join the fight against scams, turning knowledge into action

For more information on how to become a 'Friend Against Scams' visit www.friendsagainstscams.org.uk

Anyone can become a scam victim, if it has happened to you contact the Citizens Advice consumer helpline on 03454 04 05 06 who will take this situation seriously. This helpline is the first point of contact for consumers seeking advice or wishing to report a problem to Trading Standards.

Scam Telephone Calls

Some of the most common scam telephone calls we get complaints about involve cold callers supposedly offering relief from nuisance phone calls! The caller will try to persuade you to buy costly call blocking or telephone preference services, sometimes for a one-off fee, or sometimes for a monthly fee and ask you to set up a direct debit.

However, the scam services offered will not block any unwanted calls, and could place your personal information in the hands of criminals.

Sometimes these fraudsters even pretend to be calling from the Telephone Preference Service and ask for a card payment in order to block nuisance calls. The TPS is a genuine organisation set up to help people stop getting annoying marketing calls from businesses such as personal injury or PPI claims firms, and its' service is free. Visit www.tpsonline.org.uk or call 0345 070 0707 to register.

Another common scam is the **Computer Software Service Fraud** or 'Microsoft' Scam. Callers pretend to be from organisations such as Microsoft, TalkTalk, BT or the 'Windows Technical Department'. They'll tell you that your computer needs fixing and will ask for remote access, whereby they can then access your personal information, or infect your computer with a virus which they will then charge you to remove.



Never respond to an unsolicited phone call from someone claiming that they can stop unwanted calls, or saying that your computer has a virus. If you receive a call like this, hang up straight away, and do not give or confirm to the caller any information at all, not even your name or address and report it to Action Fraud on 0300 123 2040.

If you have given any personal information in response to calls like this, contact the Police and also your bank as promptly as possible.

Alternative Dispute Resolution can help you

If you have a complaint about something you've bought, whether goods or a service, and dealing directly with the trader hasn't worked, you could ask an independent person to look at your consumer problem and try and find a solution. This is known as Alternative Dispute Resolution (ADR). The benefits for consumers are that ADR schemes are usually free or low cost and simple to use.

Ombudsman services are a type of ADR scheme which are impartial and free for consumers to use. They cover:

- financial companies, such as banks, building societies and insurance companies
- retailers, including online retailers
- energy companies
- telephone and internet companies
- furniture removers



There is also a Motor Ombudsman which covers the automotive industry. It can deal with complaints regarding vehicle sales – new and used, service, repair and vehicle warranties, provided the trader is a member. Most main dealers are members. Consumers can also 'rate' garages too.

Many trade associations also offer alternative dispute resolution as part of their services for their members. For instance, The Institute of Professional Willwriters offers a complaints service for complaints against willwriters and ABTA (The Travel Association) covers complaints involving leisure services such as package travel and travel agency services. The Federation of Master Builders covers complaints about the construction of new houses and house maintenance and improvement services, provided the trader is a member.

The Alternative Dispute Resolution Regulations 2015 require almost all businesses which sell directly to consumers to point the consumer to a certified ADR scheme – where they cannot resolve a dispute in-house, and declare whether or not they intend to use that scheme.

So if you have a complaint you can't resolve, always check to see whether your complaint is covered by an ombudsman scheme or other ADR scheme, before considering court action. Indeed, the courts will have expected you to have explored those routes first before bringing the matter to them.

If you would like advice about your consumer rights then please contact the Citizens Advice consumer helpline on 03454 04 05 06.

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Central Contact Number: 01202 946111

Email: wayfinderinfo@helpandcare.org.uk

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Harry Homewatch

Spring had arrived and with the warm weather gardening and other outdoor activities had come to the fore.

Harry observed that with the general euphoria comes a lack of common sense. People arriving for a BBQ several doors away had parked their cars in an orderly way but had left the windows down before proceeding to the rear of the premises for an afternoon of enjoyment, not a very sensible thing to do.

The same applied to neighbours who worked in their front gardens but when returning indoors for a tea break left all of the tools including mowers unattended in the front garden.

A lot of theft is of the opportunist type, so don't put temptation in the way of the criminal.

Also when you are out in the back garden, the front of your property needs to be secure. Do not leave front windows or doors open when you are working at the rear of your property.

Enjoy the summer but use a little common sense and be cautious.

Reminder the AGM is on the Wednesday 17th May.

I shall be there again, as will many regular attendees. Please make the effort and attend yourself.

Hopefully you might even volunteer to help out the long serving members of the committee. It is unfair to expect people to continue to serve for so many years.

Follow Harry in further Issues of *Update*.

Harry Homewatch

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Home Watch subs 2017-2020

The 'nominal' sub remains at £1 per year. However :-

As of 1st April 2016, **Existing** members renewed for £2 and received a new membership card, valid until **31st March 2020**.

New members (or lapsed members) joining in the next 2 years pay **£2** and receive the new card valid till 2020.

Note that membership is per household, not per person.

If you move house within our Home Watch area your membership can be transferred to your new address free of charge and a new card will be issued to you. Members who move out of the area will forfeit any subs paid and new occupiers will need to join up in their own names.

If you're already a member of W&CHW we'd like you to tell your friends or relatives who live locally about the many benefits. Help us to make our community safer – details on our website. Your involvement makes a real difference in keeping us, our homes and our community safe.

Help fight crime and anti-social behaviour in our communities. To join contact Graham Mallett at g@gpmcs.co.uk; talk to your Neighbourhood Policing Team officers (details on page 5); or speak to your local W&CHW Area Coordinator or Contact.

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