

Chairman's Message

Hello again,

I am delighted to report that our local PCSO Natalie Shaw won the 2013 Association of Dorset Watches (ADW) SNT Team or Team Member of the Year award. Natalie has always been very active in crime prevention and detection in our area and a strong supporter of partnership working with our Watch, so this recognition is very well deserved.

Also 2 members of the East Dorset Crime Prevention Panel that give great support to crime prevention and Watch partnership working have been deservedly recognised – Brian Frecknall and Martha Perry. Brian is a Police Volunteer, Chair of the St Leonards and St Ives Home Watch and leader of the Ferndown Police Community Office and Sheduction activities. He received the ADW Watch Member of the Year award.

Martha Perry, the District Community Safety Officer, received a County award from Dorset Police for her strong support to them and other partners. Martha provides tremendous support to Watch activities and works closely with me, as Chair of the Panel.

Ringmaster

As from the beginning of May, the Ringmaster system is planned to be replaced by a new community messaging system, Dorset Alert, based on the popular Neighbourhood Alert system provided by VISAV. This system is recommended by the National Neighbourhood Watch organisation.

Trading Standards' advice: Don't be a victim twice!

With strong winds and rising water levels many of us have experienced damage to property in our homes and gardens, and often we don't know who to call to put it right. The last thing anyone wants is to be a victim of the weather and then of a problem trader. If you choose someone from an advert or directory that is not known to you, or agree to have work carried out by an uninvited doorstep trader, then you could be setting yourself up for more than you bargained for.

Personal recommendation is always one of the best ways to choose a trader but do you know an honest and reliable local handy person, builder, fencing specialist, gardener or tree surgeon?

We do! The Trading Standards Buy With Confidence scheme brings together local traders who we have personally checked. Buy With Confidence members are then monitored by Trading Standards so we know that they remain suitable for our approval.

For more information: www.buywithconfidence.gov.uk or call 08454 040506.

All existing Ringmaster recipients will be transferred across but it is currently anticipated that, in order to comply with Data Protection obligations, members will need to confirm their registration within 14 days. This will be simple for email recipients but will require telephone recipients to confirm with a phone call. So, for those with email accounts, that are happy to receive messages by this medium, it would be sensible to make the change prior to the end of April.

Dates for the Diary

This year's National Neighbourhood Watch week is set for **Saturday June 14th to Sunday June 22nd**. I encourage you to organise something in this period – talk with your neighbours, your Watch group Contact and a member of your Safer Neighbourhood Team. Let us know what you plan – if you need help with covering expenses, talk to us.

Wednesday July 2nd in the afternoon: Association of Dorset Watches meeting where our Police and Crime Commissioner, Martyn Underhill will be the guest speaker. Open to Watch members. Further details will be publicised nearer the time.

Best wishes,

A handwritten signature in blue ink, appearing to read 'John Shave'.

John Shave.

**You are invited to our
Annual
Home Watch
Meeting**

incorporating our AGM

**Wednesday
30th April at 7 pm**

Quarterjack Suite, The Allendale Centre

*Speakers will be announced by posters and
Ringmaster messages*

All Welcome

**Your Wimborne & Colehill
Home Watch Officers:**

John Shave (Chair)

mobile 07802 201778

homewatchwandc@gmail.com

Cllr. John Burden (Vice Chair)

cllrburden@wimborne.gov.uk

01202 889324

Joy Ashmore (Secretary)

joykathleen1@gmail.com

John Poat (Treasurer &

Membership) 01202 849477,

jpoat10694@aol.com

**For details of how to join
W&CHW see page 8**

Update is a quarterly newsletter published by the W&CHW. The Editor welcomes contributions and letters from Watch members but reserves the right to edit as necessary or decline to publish.

Next copy deadline 2nd June

Graham Mallett

(Editor / Advertising):

tel 01202 884642 (GPM Computers)

email: g@gpmcs.co.uk

Contact us:

Email g@gpmcs.co.uk or see box below to leave a message

**www.colehill.gov.uk/
homewatch**

(The latest Ringmaster messages are usually posted within 24 hours of issue)

Report from Inspector Wayne Nock



2014 has started where 2013 left off, wet! As you can imagine, responding to the flooding and associated transport problems has been one of our priorities recently. I am pleased to say that we have held regular planning meetings with the other emergency services, councils and environment agency and the joint response has been effective here in East Dorset with the resources available to us.

This doesn't mean we have neglected crime and on 9th February officers from East Dorset, Hampshire and Wiltshire carried out an all night operation targeting criminals who use the rural road networks to commit crime. The operation allowed many more officers to be visible in the rural parts of East Dorset and surrounding areas, many stop checks were carried out, persons were detained and useful intelligence was gained. Because of the time of night not many of our rural residents would have seen the extra police but I can assure you they were there, as was I.

I have introduced some recent initiatives in Wimborne, Ferndown and Verwood to help make our streets safer particularly during Friday and Saturday nights when the pubs and clubs are busy. This is called Operation Protect and will run every Friday and Saturday with officers dedicated to policing the night time economy. This is in conjunction with much closer working with our partners from the Council Licensing department, the Police licensing department and the Fire Service. We have also been working hard to build on existing good relationships with licensees and breweries so that any emerging problems can be discussed at our regular multi agency meetings and resolved at the earliest opportunity.

Following on from the successful Christmas anti shoplifting patrols, I will be continuing these additional patrols at different dates throughout the year; working with local Shopwatch schemes and CCTV, reviews of recent operations show that this is a very effective way to help prevent retail theft and catch offenders.

There have been some recent burglaries both to sheds and houses around the areas of Ferndown, Wimborne and West Moors so please do keep on locking doors, using alarms if you have them and generally remain vigilant at all times.

Don't be afraid to report anyone acting suspiciously to the Police via 101 or if you believe they may be committing a crime, that's completely appropriate for 999.

East Dorset remains a very safe place to live and work and although I have highlighted some concerns around burglary, overall January 2014 there was less recorded crime in East Dorset than in the preceding four years. This is because of the efforts made by my officers but more importantly because we get such excellent support and help from you, the public and residents of East Dorset and I thank you for that.

Kind regards,

Inspector Wayne Nock, East Dorset Neighbourhood Inspector

Messages for Home Watch

If you can't email... use our voicemail system!

Call 0844 579 6949

Key in voicemail number 94167

Leave your message then hang up.

(Note: calls cost 5p/min, or considerably more from a mobile)

Treasurer needed!

Our Treasurer is retiring so we will shortly need a volunteer for this role.

If you can help please contact the Chairman, John Shave M.B.E.:

**Telephone or text 07802 201778, or email
homewatchwandc@gmail.com**

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FERNDOWN POLICE COMMUNITY OFFICE

The office is located in The Barrington Centre in Penny's Walk. We are operated by Police Volunteers and are open daily (except Sunday) from 10.00 until 12.00. Please come in and see the wide variety of security devices and leaflets that we have.

A new addition to our Product List is an OutbackCam. This can be used in remote areas such as farms or stables where electricity is not available. It is powered by 4 AA batteries and can record stills or videos, in colour during daylight or mono at night. It is supplied with a tree strap and has a 4GB SD card, but can take up to 32 GB cards. The night vision range is 10 metres. It does not come with batteries but we



Wimborne & Colehill Home Watch

Vacancy ~ Publicity

We still need a Publicity Officer!

The post would suit a retired person with word processing skills and access to an email account.

Apply in the first instance to the Chairman
John Shave M.B.E.

**Telephone or text 07802 201778,
or email homewatchwandc@gmail.com**

will include them in our price of £85. Pictures or videos can be transferred to your computer. For the time being this will only be available to order.

Garden Shed and Outbuildings are still being targeted due to the large amount of valuable items kept there, you can discourage criminals by fitting a Shed Alarm which is available at £10. We also have an Alarmed Padlock at £11, this will activate if tampered with.

GuardCams are still being used to good effect in apprehending criminals. These are available at £75 and record up to 60,000 photographs or 750 videos. We do stock some but it is always better to ring first and reserve one (or more). Despite the manufacturer raising the price of this item we still have purchased enough to hold the current price for a couple of months, but the price will go up to £95 when the current stock is sold. We now stock 4GB SD Cards at £6 which will increase the recording capacity of GuardCams. It is worth noting that if your device records something of interest to the Police they will take away your card as evidence.

As there has been an increase in cycle theft, we now have a D Lock to help protect your cycle. The Police prefer this type of device and we have a supply at an introductory offer of £8, while stocks last. Cycle marking will be available on Sheduction later in the year, keep a look out for dates on our websites.

We now stock a door restrictor that can be used on UPVC doors without drilling the door (which may invalidate the warranty).

Don't forget that we have kitchen caddy compostable bags for use with the new recycling system, these are priced at £1.80 per roll.

During office hours we can be contacted on 01202 876219, but please be aware that this number should not be used instead of 999 (a crime is being committed or life is in danger) or 101 for other incidents.

We can also be contacted by email :
ferndowncommunityoffice@btconnect.com

The Community Office has a website where you can find out about the services and products that we have - see below.

Mrs T. A. O'Hare BA, Dip LG
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Community Office – Products

Products available do change - please check
before visiting - the latest list is on :

www.ferndowncommunityoffice.org

The Ferndown Police Community Office
The Barrington Centre, Pennys Walk, Ferndown

Open every day (except Sunday)
from 10.00 until 12.00

Telephone 01202 876219

Email: ferndowncommunityoffice@btconnect.com



Dorset Police

www.dorset.police.uk

SCAM BUSTERS POLICE WEBSITE

includes scams that have been an actual problem rather than more speculative messages about possible scams

www.dorset.police.uk/default.aspx?page=4821

Community Office

The Barrington Centre,
Penny's Walk, Ferndown.
Open 10am-noon (except Sun)
ferndowncommunityoffice@btconnect.com
www.ferndowncommunityoffice.org
01202 876219

HW Street Signs

We have a few plastic ones available, for use on private land/fences/etc.
Contact the editor,
Graham Mallett (see p2).

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YOUR SAFER NEIGHBOURHOOD TEAMS

Wimborne & Colehill Safer Neighbourhood Team

As some Wimborne and Colehill residents may be aware there has been an uncharacteristic rise in Burglaries. There have been several in the area and larger detached houses have been targeted, items stolen include high value jewellery and electrical goods. Can all residents consider their own security arrangements and in particular consider the installation of a burglar alarm if you do not have one currently installed. On leaving your property, even for a short while, make sure that doors and windows are shut. A male has been arrested for one of these burglaries and awaits trial at court. Other burglaries have not yet been detected and we can not assume that this male is responsible for all the other burglaries in the area.



PCSO Natalie Shaw PC Ian Curtis PCSO Matt Brennan PCSO Matt Johnson

East Dorset and Dorset as a whole continue to suffer from burglaries from garages and sheds as well. Residents often under estimate the value of the contents of the sheds and garages. This has resulted in burglaries costing residents £100's in stolen bikes and power tools. The SNT would like to give some useful tips that are both cheap and effective! Firstly a good hasp lock that covers external screws with a metal or wooden plate on the interior to stop the screws being wrenched out giving the offender access to the shed without tackling the padlock. Secondly a motion sensor alarm, which can be purchased for £10 from Ferndown Community Office. This will deter anyone who manages to gain entry to your shed or garage by making 110 decibels of siren noise attracting unwanted attention to offender. Lastly a sign erected on the outside making any potential offender aware that the shed or garage is alarmed will deter an offender before they even attempt to gain access. If you have particularly high value items a ground anchor point with a chain and lock is also advisable.

We are continuing to develop Community Speed Watch (CSW) in Colehill but we are still seeking more volunteers to get this initiative started. For those residents not aware this is already running very successfully in Wimborne Town. The idea of CSW is for volunteers to go out with a speed laser device and measure speeds of passing vehicles. Any vehicles that are travelling at

Can you help?

There are a variety of things you could help with - volunteer for tasks such as: participating in promotional activities such as manning a stand, writing articles for media publication, delivering *Update*, being a Coordinator, joining the Committee, etc....

Please email Graham: g@gpmcs.co.uk

YOUR SAFER NEIGHBOURHOOD TEAMS

excessive speed will, in the first instance receive a written warning from Dorset Police with further action being taken if necessary. If you are interested in joining there will be a very brief CRB check, an hours worth of training to explain in further detail how the system works. After this there will be the opportunity for a group to go out and do some speed checks with a member of the SNT.

If you would like to keep up to date with all the latest news then follow us on Facebook @ Wimborne Police Station Safer Neighbourhood Teams.

SURGERY MEETINGS

First Tuesday of the month, **10.30-11.30** Methodist Church, King Street
Every other Monday, 10.30-11.30 Community Centre, Leigh Park
(next: 31st March)
First Wednesday of the month, 2.30-3.30 Co-Op, Colehill.

Regards, Natalie, Ian, Matt & Matt.

PC 1503 Ian Curtis, PCSO 5461 Natalie Shaw, PCSO 5492 Matt Brennan, PCSO 6788 Matt Johnson

Fendown (Stapehill) Safer Neighbourhood Team

Current SNT priorities –

Fly Tipping • Outbuilding Security • Speeding

Stapehill is in a very small minority of Dorset, in that the level of crime is exceptionally low, over the last month we have received less than 10 crimes in the area. Ferndown Industrial Estate has been suffering the majority of these with attempted break-ins to businesses.

We are currently in the process of setting up a Ferndown Community Speed Watch, which is to include the Stapehill area. The initiative requires volunteers from the local community to be trained using a hand held device that will record a vehicles speed, along with a member of the SNT team. We then go to locations that are known for speeding vehicles and record speeds. This information then gets forwarded through our system and the driver receives a warning. If you would like to be a member of the community speed watch then get in contact with PCSO 5088 Kate Wakely via the 101 phone number.

continued on p7

If you need to contact your SNT officers use the email or call Wimborne Police Station via 101.

**** Opening Times ****

The police station at Hanham Road, Wimborne, BH21 1AS is normally open

Wednesday 9am - 1pm, 2pm - 5pm

Friday 9am - 12.30pm

NOTE: The reception desk may not always be staffed at these times.

Wimborne & Colehill SNT

PC Ian Curtis
PCSO Natalie Shaw
PCSO Matt Brennan
PCSO Matt Johnson

sntwimborne&colehill@
dorset.pnn.police.uk

mobile: 07825 521773

Facebook:

Wimborne Police Station Safer Neighbourhood Teams

Ferndown (Stapehill) SNT

PC Stuart Belfield
PCSO Kate Wakely

ferndowncentralstnt@
dorset.pnn.police.uk

mobile: 07825 521752

EDDC www.dorsetforyou.com

Community Safety Officer:
Martha Perry 01202 639032

Anti Social Behaviour Case Worker:
Gavin Barnes 01202 639040

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www.lacombe.co.uk

Identity Theft

Theft used to be more straightforward: you could identify your valuables, and keep them locked up. And in the worst case scenario, if someone broke in and stole them, you'd know about it instantly. Identity theft is a whole new ball game. We don't know what's valuable to a fraudster; we don't know how to protect them; and often we have no idea when they are taken. Ideally, a thief needs a number of things in order to steal your identity - and your money.

Your full name, address and date of birth are highly useful. But add in any account numbers, passwords, pins, or details about your borrowing limits, and they're in the money.

Their top ten most useful documents are:

1. The reply to a phishing e-mail

This is a gift to the fraudster. If they have asked you to complete all your personal details, you're essentially handing over everything they need.

2. Online banking information

It may seem impossible to imagine how someone would get this information - but there are two common approaches. The first is to infect your computer with a virus that monitors your keystrokes when you visit online banking websites. Once you enter your password, the details are passed onto the fraudsters. You can infect your computer with the virus simply by clicking on a link in an email or on an advert on a website. The second is to set up a fake website that looks like your bank, and send you there via a bogus email. You input your details and the fraudsters have what they need.

3. A bank statement

These could be taken in a break-in, but most commonly we are giving them away to fraudsters by putting them out in the rubbish without shredding them. The fraudsters then have your name, address, account number, spending habits and overdraft limit - with which they can do an enormous amount.

4. A credit card statement

This will not include your pin, so there won't be enough to enable anyone to spend in the UK. However, with your name, address, account number and credit limit, they can easily buy from companies based overseas.

5. Your Pins and passwords

These are essential if a criminal wants access to many of your accounts or to use your payment cards. They can be exposed in a number of ways. You may be a victim of phishing, if you use the same passwords online you could be hacked, but often people write them down and keep them with their cards - making things easy for any thief. If you do this and your money is taken, be warned, many banks and lenders will not refund the money because they will consider you to have been negligent.

6. Your driving licence or passport

This is vital photographic ID that can be amended by an expert and used to prove that he or she is actually you. It means you need to think carefully about whether you ever need to carry these things with you. And when you renew your documents, keep careful tabs on when you expect them to come back through the post.

7. The security code on the back of your credit card

This is used to prove you are in possession of the card when you buy online or by mail or telephone order. Fraudsters who have managed to get hold of a name, address and card data are now calling or e-mailing people pretending to be security staff and asking for the code, which frees them up to steal even larger sums in more locations.

8. Access to your social networking page

You may think you are chatting to friends, but if you include your name, date of birth and even your address you're making things easy for fraudsters. If you include enough information to help them guess passwords and Pins you'll be in even more trouble. It's why it's not a good idea to use children's birthdays or names, pet names or your mother's maiden name as security questions for your accounts.

9. Your CV

Your CV contains much information that could be used to impersonate you. This will include your name, address, date of birth, employment history and marital status.

Protect yourself

There are a number of steps which will protect you. To defend against phishing and online fraud, you should never send any kind of a reply to someone who contacts you out of the blue - even if they say they are from your bank. No bank will ever send an email asking you to confirm your security information. Never link to your bank website through an email link, and make sure your virus software is kept up-to-date.

Many of these documents, from bank statements and credit card statements to catalogues are either taken from the bin or from your post. It means that when you throw away anything with any personal details on it, you need to make sure it's shredded.

Protecting your post is more complex, because fraudsters exploit it in a number of ways. Once a fraudster has a key document, they have enough information to forward your post to a collection address, so they get their hands on your other finances too. So you need to keep a close eye on what you are expecting - and when - so you know if something has gone astray. Alternatively they may be picked up from a communal space if, for example, you live in a block of flats. If your post arrives in this sort of space you should look into getting a secure mail box.

Sometimes they will pick up stray mail from a previous address and use this to adopt your identity and borrow in your name. To protect yourself, after you move you need to ensure all post is forwarded for long enough to give you a chance to tell everyone you have moved. You also need to make sure you are on the electoral roll at your new address, so they can't apply for credit at any other address.

In addition, it's well worth checking your credit record on a regular basis with a reference agency like Experian. If anything slips through the net, doing a regular check will help you ensure no-one has taken out any accounts or loans in your name without you being aware of it.

There are a lot of useful links on the ADW site:
www.nhwdorset.org.uk/page12.htm

Fendown (Stapehill) SNT *continued*

Throughout East Dorset we have seen a number of shed and outbuilding breaks, although these are not in the Stapehill area we would like to remind residents of the importance of locking any outbuildings and not leaving tools/bicycles/garden equipment outside, allowing easy theft for opportunists.

Stapehill SNT will be using the **Sheduction** trailer around the area to promote home security, so keep an eye on our website www.dorset.police.uk/Default.aspx?page=841 for updates.

PCSO Kate Wakely and PC Stuart Belfield also hold regular 'meet the team' surgeries where you can come along and chat to us about any concerns you may have, details of these can also be found from the above link.

Dear Editor,

One of the most attractive things about Colehill is the abundance of beautiful, mature trees. However, many of our large trees are almost completely choked with ivy. Don't householders know that it is their responsibility to keep their trees in a safe condition? Ivy always falls a tree eventually, either by allowing water to collect in

SHEDUCATION VOLUNTEERS STILL NEEDED!

Sheduction displays are manned jointly by the Police and the Watch.



Volunteers demonstrate security products and a small stock is held in the 'shed' for sale. Training is given. Volunteers typically do an event for a couple of hours a month. If you can help please contact Brian Frecknall in the Community Office - see page 3.

limbs causing rot, by acting as a windsail during gales or just by sheer weight. In a residential environment, this is very dangerous.

Ivy is always a sign of neglect and because of this, insurance companies may not settle claims caused by fallen trees affected by ivy.

The problem is simply rectified by the careful removal of a couple of inches of all ivy stems at the base of the tree. The creeper then dies off, releasing the tree from its burden.

Just a thought! Regards, E. Stacey.



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Are you over 50, live in Dorset and need some information?



Dorset Partnership for Older People Programme (POPP) provides a free and confidential information service, funded by the Dorset County Council and Dorset NHS.

A Dorset POPP Wayfinder, who works in your community, can provide information or put you in contact with specialist help on many topics including: money/ benefits, transport, learning new skills, keeping your home warm, local clubs, support for you if you are caring for someone, and much more.

They want to know what is important to you and will help you find the information you need.

Contact your local Wayfinder(s):

Jill Beech 07971 338473

Nick Hollingworth 07971 338624

Central contact numbers: 01202 946111

Email: wayfindersinfo@helpandcare.org.uk

Info: www.dorsetforyou.com/popp

Harry Homewatch

Harry was getting a little fed up with the wet weather which had been going on since before Christmas. However some good had come out of the winter period.

The neighbours in Harry's group had adopted the Dunkirk spirit with everyone looking out for each other. Offers of shopping for those who could not cope with the wet and windy weather were very welcome. Another instance was when someone's central heating had failed. This produced offers of electric heaters to keep the house warm until it was fixed.

Part of Home Watch is about crime reduction, but another aspect is being community aware and watching out for your neighbours.

Well done to everyone who helped out.

Hopefully when you read this, things will have dried out and Spring will be on its way.

Don't forget when you are out in the back garden, the front of your property needs to be secure. Do not leave front windows or doors open when you are working at the rear of your property

Harry

Contact John Poat, Membership Sec.,
tel 01202 849477, jpoat10694@aol.com

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Home Watch subs 2014 - 2016

Year-end change to '31st March'

In order to align subs with our new year-end, members with current subs which expire on 30th September 2014 will be eligible for free renewal for the 18 months up to 31st March 2016.

Existing members will receive a new membership card in September, valid until **31st March 2016**.

New members (or lapsed members) will pay a 'joining sub' of £2 from 1st April 2014.

Note that membership is per household, not per person.

If you move house within our Home Watch area your membership can be transferred to your new address free of charge and a new card will be issued to you. Members who move out of the area will forfeit any subs paid and new occupiers will need to join up in their own names.

If you're already a member of W&CHW we'd like you to tell your friends or relatives who live locally about the many benefits. Help us to make our community safer – details on our website. Your involvement makes a real difference in keeping us, our homes and our community safe.

Help fight crime and anti-social behaviour in our communities. To join contact Graham Mallett at g@gpmcs.co.uk; talk to your Safer Neighbourhood Team officers (find details on page 5); speak to your local W&CHW Coordinator/Contact; or leave a telephone message (see page 2).

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