

Update

Spring 2015

Issue 50

## Chairman's Message

#### Hello again,

#### **Awards**

I am delighted to report that the good work of our local PCSO Matt Brennan has been recognised by Dorset Police with the award of Force area PCSO of the Year. We shall all miss Matt and Natalie when they leave us in March to commence their training as PCs. We extend our thanks to them for their outstanding support and wish them every success in their new roles.

The Association of Dorset Watches (ADW) invites nominations for anyone who deserves recognition for an outstanding contribution to Community safety and wellbeing - Watch member, resident, member of Police Safer Neighbourhood team, Council or other Agency group etc. No forms to fill in – just email or text me as the ADW Chairman with your suggestion and why: **nhwdorset@gmail.com** or 07802 201778.

### **Dorset Alert Messaging**

If you have not already done so, please sign up (see p3) to the Ringmaster system replacement with your contact details.

## **Dates for the Diary**

Wednesday May 13th – Our Annual Meeting will be held in Allendale HOUSE this year. The agenda will include formal AGM business plus a policing update from our East Dorset Neighbourhood Inspector, Wayne Nock. There will be plenty of time allocated for your questions. At this meeting I shall be standing down from my Chairman role, but planning to continue as a Committee member representing ADW.

This year's **National Neighbourhood Watch Week** is set for **Saturday June 20th to Sunday June 28th**. I encourage you to organise something in this period – talk with your neighbours, your Watch group Contact and a member of your Safer Neighbourhood Team. Let us know what you plan – if you need help with covering expenses, talk to us.

Best wishes,



JA.

John Shave.

# Contacts and Co-ordinators!

We are distributing copies of ADW's STAY SAFE booklet to all members with this issue

# ?

# **IDEAS**



Your committee is interested in any ideas or schemes which will assist in the reduction of crime or anti social conduct.

If you have any ideas please let your Contact or Coordinator know before the end of April 2015.

The ideas will be judged on their merit and feasibility. If the ideas are accepted then suitable funding will be provided to enable the idea to be put into action.

You are invited to our

# Annual Home Watch Meeting

incorporating our AGM

Wednesday 13<sup>th</sup> May at 7pm

Teas at 6.45pm

Castleman Room A, Allendale HOUSE

Speaker - Inspector Wayne Nock

All Welcome

AGM: Nominations for Officers should be sent to the Chairman by email or text by the end of April.

# Your Wimborne & Colehill Home Watch Officers:

John Shave (Chair) mobile 07802 201778 homewatchwandc@gmail.com

Cllr. John Burden (Vice Chair) cllrburden@wimborne.gov.uk 01202 889324

**Joy Ashmore** (Secretary) joykathleen1@gmail.com

John Poat (Treasurer & Membership) 01202 849477, jpoat10694@aol.com

# For details of how to join W&CHW see page 8

Update is a quarterly newsletter published by the W&CHW. The Editor welcomes contributions and letters from Watch members but reserves the right to edit as necessary or decline to publish.

#### Next copy deadline: 15th May

#### **Graham Mallett**

(Editor / Advertising): tel 01202 884642 (GPM Computers) email: g@gpmcs.co.uk

#### Contact us:

Email g@gpmcs.co.uk or ring 101 to leave a message for our SNT.

## www.colehill.gov.uk/ homewatch

Police messages are now on www.dorsetalert.co.uk

# **Report from Inspector Wayne Nock**

It seems a while ago now but I hope everyone had a relaxing and enjoyable Christmas and New Year. I am pleased to say that although it was a busy New Year's Eve the celebrations across the area were peaceful with the majority of people enjoying the night. There were no serious incidents and of the

9 arrests made, the majority occurred in Wimborne Town Centre where too much alcohol was a feature, a fact I'm sure won't surprise anyone.

I am pleased to tell you that there has been a reduction in theft from cars and vans especially around Ferndown, Parley and West Moors compared to this time last year. This is good news but I would urge you to remain vigilant, always lock your vehicles, and never leave anything valuable in the car and certainly not on display. The top targets for car thieves tend to be: -

Sat Navs / cash / wallets / handbags / mobile phones / tools / audio-visual equipment / documentation.

To lower your chances of becoming a victim of a theft from your motor vehicle remember the following security advice:

- Lock doors, windows, boot and sun-roof every time you leave your vehicle.
- Remove all valuables such as handbags, wallets, mobile phones, tools and laptops or other possessions from your vehicle.
- Remove Satnavs from your vehicle, including the cradle, it is a favourite among thieves.
- To stop number plates from being stolen consider fitting theft-resistant number plates to your car ensuring that they conform to DVLA standard or replace existing screws with ones that cannot be unscrewed (these are called clutch screws).
- Consider using locking wheel nuts as wheels can also be a target for car thieves.
   Most motor factors will sell such items and I'm sure the staff will advise you on other similar security items

During December there was high number of shed and outbuilding burglaries across East Dorset, in addition to the normal visible patrolling much work was carried out behind the scenes by local officers, CSI officers and our CID colleagues. As a result we were able to recover property stolen from some of the burglaries and make an arrest; the investigation is ongoing. Please do keep on locking your doors, using alarms if you have them and generally remaining

# Messages for Home Watch

(voicemail number 94167)

The voicemail provider has closed.

Please ring 101 and leave a message
with our SNT, or ask a friend to email us!

## **SUBS**

Just to be clear! (See page 8 for full details):
Members who paid a sub in 2012/2014 were
eligible for a free extension of their membership
up to 31st March 2016. New members pay a
'joining' sub for membership up to that date
(£1 from now on, for the remaining year or so).



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vigilant at all times. As I know many of you do, also continue to keep an eye on any neighbours that may be vulnerable or elderly.

I hope you will have seen your local officers in and around your area, if you do please stop to have a chat with them and ask them any questions you might have.

For the wider East Dorset area 24/7 patrol officers continue to be based at Ferndown Police Station, supported by officers from our Operational Support department such as dog handlers, armed response and traffic officers.

Rural crime remains one of our priorities and if you see any suspicious vehicles or activity please either call 101 to report or 999 if a crime is being committed, additionally if you are concerned about giving your details you can remain anonymous and use Crimestoppers 0800 555111.

East Dorset remains a very safe place to live and work and although I have highlighted some crime that has occurred recently, recorded crime has not risen in the last year and is on course to show a reduction at the end of the financial year.

I doubt there is anyone who isn't aware of the financial cuts that all public services have made and likely to continue to make; this has meant, as with other emergency services, we have had to change the way we operate and re-organise ourselves internally. Decisions have been made to sell some of our estate and reduce backroom staff in order to protect front line officers. Despite the cuts and changes East Dorset officers have been able to continue to deliver a quality service to our local communities; this is in no small part down to the fantastic support and help we get from you, the public and residents of East Dorset, and I remain very grateful for that.

Kind regards,

Inspector Wayne Nock, East Dorset Neighbourhood Inspector

# Mrs T. A. O'Hare BA, Dip LG Solicitor

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# Are you over 50, live in Dorset and need some information?



Dorset Partnership for Older People Programme (POPP) provides a free and confidential information service, funded by the Dorset County Council and Dorset NHS.

A Dorset POPP Wayfinder, who works in your community, can provide information or put you in contact with specialist help on many topics including: money/ benefits, transport, learning new skills, keeping your home warm, local clubs, support for you if you are caring for someone, and much more.

They want to know what is important to you and will help you find the information you need.

#### Contact your local Wayfinder(s):

Jill Beech 07971 338473 Nick Hollingworth 07971 338624

Central contact numbers: 01202 946111

Email: wayfindersinfo@helpandcare.org.uk Info: www.dorsetforyou.com/popp

## www.dorsetalert.co.uk

Dorset Alert is a community messaging system operated by Dorset Police, which allows us to exchange information with you by email or phone at no cost to you. The system is designed to allow people who register, to choose the type of information they would like to receive concerning crime and crime prevention.

Sign up online, for email or phone messages this free service is available to everyone, not just members!

\*\* Please make sure you 'MAP' yourself to our Home Watch scheme. Details of how to do this can be found in 'Latest Messages' on our website or on the ADW website www.nhwdorset.org.uk \*\*

# Keyholder Scheme

You can now register for free, online at www.dorset.police.uk/default.aspx?page=1343 (or search 'keyholder' at www.dorset.police.uk) or ring 01202 226731 - but please look at the website first to ensure you have the correct information ready.

It is worth registering, whether you have an alarm or not, so that emergency services know who to contact in the event of a problem.



www.dorset.police.uk

## **SURGERY MEETINGS**

## Please note there will be NO MEETINGS IN APRIL

An opportunity to speak to your PCSO, and also a Home Watch representative (Tues/Weds only)

First Tuesday of the month 10.30-11.30 Methodist Church, **King Street** 

Every other Monday 10.30-11.30 Community Centre, Leigh Park

> First Wednesday of the month 2.30-3.15 outside the Co-Op, Colehill

(weather permitting)

#### YOUR SAFER NEIGHBOURHOOD TEAM -

### Wimborne & Colehill Safer Neighbourhood Team

As we come into Spring with the longer evenings, we would like to remind residents that valuables left on display are an easy target for car thieves! I know this is something we have often repeated but you'd be amazed by the number of times items are simply left









Natalie Shaw Ian Curtis Matt Brennan Matt Johnson

on show. If you are using a rural car park do not leave any valuables in your vehicle, even in your car boot. Criminals watch you place all your valuables into the boot and they are still an easy target.

Thankfully as a section East Dorset suffers very few burglaries to houses, sheds and garages. However, all residents are reminded to lock doors and windows when they are going out, even if for a short time. We also ask that you are a "good neighbour" and report any suspicious vehicles or persons DIRECTLY to the police. Remember S.A.S "Seen Anything Sus" – call the police; we would rather know about it there and then.

We are also seeing an increase in telephone scams where residents are receiving calls from people purporting to be from the police, serious fraud squad or bank. Their aim is to gain your bank details so they can defraud you of your money! No one from an emergency service or company will ask you for your bank details. DO NOT GIVE IT TO THEM! When you receive a call. Hang up, wait 5 minutes, dial 1471 and write down the number and then call the police immediately.

Penultimately, Wimborne Police Station are looking to recruit **CCTV Volunteers** to monitor the camera system in Wimborne, mainly on weekend evenings. If you think that you would like to volunteer some of your time and meet some new people please contact Sgt Tim Travers 760 on 101 and he will endeavour to get back to you.

Lastly we would like to make everyone aware that Natalie and I are moving on to pastures new! We are both starting our Police Officer training in March and as a result will no longer be working in Wimborne. We would like to thank everyone for their support over the years; it has been a pleasure working in this area with everyone!

## SURGERY MEETINGS

When would you like to see us and in what format? Surgeries are poorly attended so we would be interested to hear how & when you would wish to have the opportunity to speak to the Police and/or Home Watch. Please contact your SNT. Meanwhile the Leigh Park surgeries will restart around mid May.

Regards, Natalie, Ian, Matt & Matt.

PC 1503 Ian Curtis, PCSO 5461 Natalie Shaw, PCSO 5492 Matt Brennan, PCSO 6788 Matt Johnson

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## **Community Office – Products**

Products available do change - please check before visiting - the latest list is on :

# www.ferndowncommunityoffice.org

The Ferndown Police Community Office The Barrington Centre, Pennys Walk, Ferndown

> Open every day (except Sunday) from 10.00 until 12.00

> > Telephone 01202 876219

Email: ferndowncommunityoffice@btconnect.com

#### YOUR SAFER NEIGHBOURHOOD TEAM -

#### Ferndown Police Community Office 2005-2015

Our first decade! The Office is operated by Police Volunteers and is open daily (except Sunday) from 10.00 until 12.00. There is a new product list overleaf and on the Community Office website. Also please note that the OutbackCam shown on page 6 of the Christmas issue of '*Update*' is now priced at £95. For contact details see the ad on the previous page.

#### John Shave

After 13 years as our Chairman, John Shave has decided to retire. Here's what John wrote in *Update* Issue 1, Autumn 2002:

#### Chairman's Introduction

Welcome to this inaugural edition of Update produced for members of the newly formed Wimborne & Colehill Home Watch. This Watch group was formed in August as part of an initiative by the Police to improve the effectiveness of Home Watch in the local community by co-ordinating disparate activities and improving communication. It incorporates the various existing individual Home Watch groups and seeks to broaden coverage by encouraging the establishment of many more Watch groups. Officers have been appointed and a committee formed so we are established as an entity to serve its members.

I am delighted to serve as your Chairman and am committed to ensuring that the Wimborne & Colehill Home Watch Group is an active association providing value to its members.

On behalf of all the members of our Home Watch we wish John all the best, and hope that he will continue in his role as Chairman of the Association of Dorset Watches a while longer!

#### John Poat

John Poat is also retiring and we thank him for his contribution as Treasurer (from 2008) and Membership Secretary (from 2005), especially in sorting out and maintaining the membership records for 1500 members!

John has agreed to continue as the Senior Contact for the 'Birds' area.

Pictured right - David Torring, Chairman of The Reef (L) receiving a donation towards safety lighting and security measures from John Poat (R) and John Shave (C) on behalf of W&CHW.

If you need to contact your SNT officers please use email or call Wimborne Police Station via 101.

#### \* Wimborne Police Station \*

The police station at Hanham Road, Wimborne, BH21 1AS is closed to the public. To contact your local Police ring 101 or use the yellow phone by the front door.

(counter provision at Ferndown HQ has closed).

#### Wimborne & Colehill SNT

PC Ian Curtis
PCSO Matt Johnson

New PCSO's due late April!

sntwimborne&colehill@dorset.pnn.police.uk

Facebook:

Wimborne Police Station Safer Neighbourhood Teams

#### **EDDC** www.dorsetforyou.com

Community Safety Team: 01202 795000 or publichealth@christchurchandeastdorset.gov.uk



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£115.00 per unit to order



#### **OUTBACKCAM**

#### Ideal for locations with no electricity

Battery operated, records stills or video, supplied with tree strap, day (colour) or night (mono) use.

£95.00 per unit to order



#### **MOTION SENSOR ALARM**

#### Now with remote control

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£10.00 per unit



#### **ALARMED PADLOCK**

#### **Perimeter Security**

Ideal for bikes, motorcycles, oil tanks, machinery, tools and equipment

£11.00 per unit



#### **BIKE MARKING**

#### Helps keep your bike safe

Tamper proofs labels and registration on the National Bike Register, tracks stolen bikes back to owners.

£5.00 per bike



## CYCLE PADLOCK ALARM

Secure your cycle or tools

Similar to Alarmed Padlock but with a longer reach enabling cycle to be attached to a safe point.

£8 per unit



#### **CYCLE D LOCK**

#### **Protect your bicycle**

Supplied with bracket to make it easy to transport, made from hardened steel

£8.00 per unit



#### **CYCLE CABLE LOCK**

#### **Protect your bicycle**

Highly visible deterrent against cycle theft, supplied with 2 keys

£4.00 per unit



#### UV MARKER PENS Mark your property

Mark your property with your house number and Post Code, if stolen can be traced back to you.

Free to Watch Members \*



#### **PANIC ALARM**

#### **Personal protection**

Ideal for those who fear attack when out alone, Complete with built in torch and batteries

£3.00 per unit



# **SELECTA DNA Property Marking**

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£30.00 per kit



#### **LED FLOODLIGHT**

#### **Economic outside lighting**

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# WINDOW VIBRATION ALARM Protect your windows

Self adhesive tape and warning sticker, batteries included, fits any window or patio door

£3.00 per unit



#### PURSE CHAIN

#### **Protect your purse**

Connects your purse to your bag, This popular item is now back in stock

Free to Watch members \*



#### **MINI ALARM**

#### Panic Alarm with keyring

Compact and convenient design, keyring activated, 130 dBs siren.

£2 per unit



#### **FLASHING ARMBAND**

#### Be seen in the dark

Ideal for children, walkers, joggers. Can be used as a dog collar for smaller dogs.

50p per unit



#### **MAGNIFIER**

#### For checking IDs, etc

Credit card size, ideal for those with poor eyesight, comes with plastic sleeve

FREE to Watch members \*



#### **NUMBER PLATE SECURITY KIT**

#### **Protect your number plates**

Kit consists of 5 sizes of non return screws (4 of each), black, white and yellow covers, instructions

£1.50 per kit



#### **SNAP BANDS**

#### Be seen in the dark

Yellow reflective bands, ideal for walkers, joggers, children and dog walkers

Free to Watch members \*



#### **DOOR / WINDOW ALARM**

#### Warns if a Door or Window is opened

Can be set to sound a chime or siren, fixes with self adhesive tape, batteries included

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The Ferndown Police Community Office is situated in The Barrington Centre, Pennys Walk, Ferndown All items are subject to availability, prices as at 1 February 2015.

We are open Monday to Saturday from 10.00 until 12.00

Telephone 01202 876219

Email <u>ferndowncommunityoffice@btconnect.com</u>
Website <u>www.ferndowncommunityoffice.org</u>

Please note that some of the security items for sale do not have a Police security accreditation so Dorset Police do not take any legal responsibility for these products.

titems marked as *Free to Watch members* means one per member of East Dorset Watches.

# Pension changes are coming in April 2015; avoid the fraudulent investment risks

Information sent on behalf of Action Fraud

HMRC have advised that from April 2015, people over the age of 55 will be given the flexibility of taking a number of lump sum pension pots. 25% of the sum will be tax-free, with the remaining pension fund charged at marginal rate of income tax.

If you take out money from your pension fund before the age of 55, the normal tax rules apply. We are concerned that fraudsters will take advantage of these rule changes by offering to invest pensions on the victim's behalf. Be very wary of such offers.

Avoid losing your hard-earned cash:

- Do not invest with companies which cold call you, offering extremely high returns. If it sounds too good to be true, it probably is.
- Seek financial advice from the Citizens Advice Bureau, who
  work alongside the Treasury delivering the 'Pension Wise'
  service. If you wish to invest your savings in a company,
  please ensure you seek advice from an FCA registered and
  authorised advisor.
- Be aware of callers offering a free pension review service by phone or email and do not invest in unregulated markets such as overseas property, storage units or forestry.

# Online tracking service launched for victims of crime

Victims of crime can now find the latest information about their case thanks to an online service to be launched to police forces across the country. TrackMyCrime will allow people who report a crime to follow it through the investigation stage easily and securely, exchange messages with their investigating officer to make sure they are up to date with how the case is progressing, and have their questions answered quickly.

This builds on a number of recent Government initiatives to improve the help and support available to victims, and is just one part of a package designed to make the criminal justice system easier to navigate.

TrackMyCrime will keep victims updated on the progress of their case, allow them to submit details about stolen or damaged property, and find information on support and advice.

Crucially, officers and victims can securely exchange messages with one another and police can regularly update victims on the progress of the case. This offers more flexibility for victims and will be more efficient for police officers working shifts.

The website will not replace speaking to a police officer in person, but will give people more choice about how and when they can get information about their case.

This builds on the Ministry of Justice's 'Commitment to Victims' launched in September, which included putting a victim's right to tell a court how their crime has affected them into primary legislation and a new nationwide Victims' Information Service to provide victims with better information and support.

TrackMyCrime was designed and developed by Avon and Somerset Constabulary and acquired by the Ministry of Justice at the start of 2014 with the aim of making it available to all police forces in England and Wales.

TrackMyCrime will be extended in the future so people can follow the progress of their case through the entire criminal justice process.

# **Recent Trading Standards News**

#### Investigating problem traders – the whole picture

I was recently at a meeting about problem traders. One of the key messages was that for every person who reports a problem there would be others that didn't report it out of embarrassment. Problems reported would only be the tip of the iceberg. I thought how saddening it was that we find ourselves in a situation where we become the victim of a crime but dare not report it because we feel embarrassed.

When Trading Standards look at what action to take during an investigation there are numerous things we have to take into consideration. One of these is the number and gravity of the complaints. For example, if we only receive one complaint and the trader isn't known to us it might appear to be a simple mistake or oversight on the trader's part. In reality however, there may be a regular pattern of repeat offending by the trader but because the others haven't been reported we don't know about it. Trading Standards do not act upon all complaints received but they are all recorded and used as intelligence to help focus our work. It is all these little pieces of information we receive over time that make up the whole picture enabling us to protect consumers.

Please, if you think you have been a victim of a scam or a problem trader then let us know by phoning the Citizens Advice consumer helpline on 03454 04 05 06.

If you want to find local trader who is legal, honest and fair then call a Trading Standards approved Buy With Confidence trader. We don't give our approval lightly. We check, approve and monitor our members to ensure they remain up to standard. If they carry out work in or around consumer homes they will also have undergone criminal disclosure checks. To find a local member visit www.buywithconfidence.gov.uk or call 03454 04 05 06.

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### **Harry Homewatch**

Hopefully by the time you read this the weather will have cheered up a bit. Thoughts will soon be directed at tidying up after the winter and of course the garden.

Harry had always been a keen gardener and liked his patch to look as though someone cared. Many of his Home Watch group shared his enthusiasm and often helped each other out either with sharing tools or actual labour.

This would probably not happen if the neighbours did not have a shared goal of keeping their area not only crime and anti-social free but clean and tidy as well

Don't forget when not in use keep those garden and DIY tools locked up in the garage or shed. Suitable locks and security devices can be obtained from the Community Office in the Barrington Centre in Ferndown. See their ad on page 4 and the Products List on page 6.

Follow Harry in further Issues of *Update*.

Harry Homewatch

Contact John Poat, Membership Sec., tel 01202 849477, jpoat10694@aol.com



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existing windows

# **Home Watch subs** 2015 - 2016

Year-end '31st March'

In order to align subs with our new year-end, members with current subs which expired on 30th September 2014 were eligible for free renewal for the 18 months up to 31st March 2016.

Existing members received a new GREEN membership card last September, valid until 31st March 2016.

New members (or lapsed members) from March 2015 will pay a 'joining sub' of £1 for the remaining year or part.

Note that membership is per household, not per person.

If you move house within our Home Watch area your membership can be transferred to your new address free of charge and a new card will be issued to you. Members who move out of the area will forfeit any subs paid and new occupiers will need to join up in their own names.

If you're already a member of W&CHW we'd like you to tell your friends or relatives who live locally about the many benefits. Help us to make our community safer - details on our website. Your involvement makes a real difference in keeping us, our homes and our community safe.

Help fight crime and anti-social behaviour in our communities. To join contact Graham Mallett at g@gpmcs.co.uk; talk to your Safer Neighbourhood Team officers (details on page 5); or speak to your local W&CHW Coordinator or Contact.