

Chairman's Message

Hi everyone,

Well.... the 'Ten Tips to help you being burgled' certainly produced a reaction – equally for and against! It's good to get some rare feedback!

Community Speed Watch Open Evening

The Neighbourhood Policing Team and Colehill Community Speed Watch are holding an **open evening** on **Wednesday 15th November** where you can come and have a chat with us about any locations of concern, find out how Community Speed Watch works, and if it's something you're interested in then join the team!

Further details in the Police Report on page 5/6.

Ferndown Police Community Office

There is an updated product leaflet (October issue) on their website - www.ferndowncommunityoffice.org (see the pdf download link on the 'Products' page).

Recent crime statistics reported by the Office for National Statistics

Some of the trends are worrying, but it's worth noting that a survey by Crime Survey for England and Wales, based on people's experiences (as opposed to actual crime recorded by the Police), showed a reduction in overall crime.

In regard to 'burglary' in the ONS figures, any break-in on a premises, including a shed/garage break-in for example, is now included in the 'burglary' figures. Search for 'crime 2017' at www.ons.gov.uk to see the full report.

Best Wishes,

Graham Mallett, Chairman (contact details – see page 2).

Restorative Dorset service launched

The Restorative Dorset service was launched on 28th September, consolidating the provision of restorative practice in Dorset.

The service is funded by the Dorset Office of the Police and Crime Commissioner and will be implemented by the Safer Poole Partnership. It will build on work currently taking place in Poole and the west of the county, ensuring it is well managed and developed, while also making the facilities more widely available across Dorset.

The project will also support Police Officers, encouraging them to offer restorative practices where appropriate. This includes both restorative mediation and restorative justice. In both scenarios, all parties must volunteer in order for the process to go ahead. Where an offender is present, it is a

Know your consumer rights!

The run up to Christmas is a busy time for shopping, but do we all know our rights?

Anything you buy must be:

- of satisfactory quality
- fit for its intended purpose
- as described

If the goods are faulty you are limited initially to the first 30 days after you bought them to ask for a refund. So, make sure any presents you buy are examined within 30 days if you can.

Once 30 days has passed you can only ask for the goods to be repaired or replaced. But this must be done at no cost to you, within a reasonable time and without causing you significant inconvenience. After just one attempt at repair or replacement, if the goods are still not satisfactory, you can ask for a refund.

If repair or replacement is not possible, then you can choose whether to keep the goods or return them. If you keep the goods, you can claim a reduction in price. If you return them you are normally entitled to a full refund, less a reasonable amount to take account of any use you've had if it's more than 6 months since you bought them.

For digital content, for example, computer programs, smartphone apps, e-books, CDs, DVDs, etc, your rights are roughly the same as for ordinary goods. But you do not get the initial 30 days to reject faulty digital content alone, and get a refund, unless the digital content is supplied as an inherent part of physical goods, such as computer systems, smartphones and washing machines.

For pre-shopping advice, advice about a consumer problem, or to report something to trading standards call the Citizens Advice consumer helpline on 03454 04 05 06 or visit citizensadvice.org.uk/consumer

precondition that they have formally accepted responsibility for their actions.

Restorative mediation provides a platform for members of conflicted communities to move forward and improve their quality of life. It can be used in situations such as neighbourhood disputes, where all parties will agree and own the outcomes.

Restorative justice offers victims the opportunity to meet with offenders and explain the full extent of the impact of their crimes. The service is already widely available for victims >

**Your Wimborne & Colehill
Home Watch Officers:**

Graham Mallett (Chair)

01202 884642 (GPM Computers)
homewatchwandc@gmail.com

Keith Baker (Vice-Chair)

keith.furzehill@gmail.com

John Poat (Treasurer)

jpoat10694@aol.com

Vacancy (Secretary)

**For details of how to join
W&CHW see page 8**

Update is a quarterly newsletter published by the W&CHW. The Editor welcomes contributions and letters from Watch members but reserves the right to edit as necessary or decline to publish.

Next copy deadline: 2nd February

Graham Mallett

(Editor / Advertising):

tel 01202 884642 (GPM Computers)

email: g@gpmcs.co.uk

Contact us:

Email g@gpmcs.co.uk or ring 101
and leave a message for our NPT.

**www.colehill.gov.uk/
homewatch**

Police messages are on
www.dorsetalert.co.uk

Eastern Neighbourhood Inspector

Welcome to our new Inspector, Cheyne Marley.

New Assistant Chief Constable takes up role

Dorset Police's new Assistant Chief Constable Julie Fielding says she is looking forward to the challenges the role will bring. Julie was previously Chief Superintendent with Devon & Cornwall Police, where she spent more than 24 years working in a variety of positions from patrol and detective roles to Head of Crime and Justice and previously served as the Policing Commander for Cornwall and the Isles of Scilly.

Julie said: "I applied for the post in Dorset to work alongside officers and staff in the county to deliver the best policing service. These are challenging times in policing and I look forward to working with partners and communities to keep Dorset safe. I am fortunate to have worked with staff in Dorset through the strategic alliance and part of my role will be to ensure that we continue to tackle the issues which are important in local communities whilst planning ahead for the future."



> Restorative Dorset service – continued

of crimes committed by young people; this project will be the first pan-Dorset service for victims of crimes committed by adults.

This service can be used for all types of crime and the facilitated meetings can be highly beneficial for both parties. Outcomes of the process will typically include an apology, financial compensation, or simply a platform to ask questions and get answers. Giving victims a voice in this way has already been shown to improve their ability to gain closure and move on after the crime.

Offenders involved in the process have been able to mend some of the damage caused by their original crime. They have also been seen to engage with programmes that address the underlying factors leading to offending behaviour, such as alcohol or drug misuse. This has had a positive impact on their risk of reoffending.

As well as interested victims and offenders, effective restorative practice also relies on skilled and experienced volunteers. Those who would like to find out more about volunteering or would like further information about the Restorative Dorset service should visit www.poole.gov.uk/restoratedorset or contact the Restorative Dorset coordinators at restoratedorset@poole.gov.uk.

(search 'Restorative Dorset launch' on www.dorset.pcc.police.uk for full report).

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Turning back the clocks

Changing the mileage on a car, 'car clocking', is on the rise. It is thought that this could be due to the fact that it is easier now that more cars have digital odometers.

Businesses can offer 'mileage adjustment services' which will alter the mileage if a reading gets corrupted. Currently this service is legal but the EU is looking to make it an illegal practice by May 2018.

Under the Consumer Rights Act 2016 traders can be prosecuted for changing odometer readings. A case in the North West earlier this year saw over 100 cars have their mileage adjusted amounting to 7.5 million 'lost' miles. The prison sentences for those involved ranged from 15 months to three years.

When buying a second hand car there are things that you can look out for:

- Chips on the paintwork may indicate lots of motorway driving and high mileage;
- Worn rubber pedals, steering wheels and seat belts indicate lots of use;
- Check the mileage on old MOT certificates and service history;
- Ask the previous keeper what the mileage was when they sold it.

The average car travels 10,000 miles a year so if the car looks like it has more wear and tear than expected, it may have been 'clocked'.

Check MOTs on line at:

<https://www.gov.uk/check-mot-history>

Information held by the DVLA about a vehicle's identity can be found at:

<https://www.gov.uk/get-vehicle-information-from-dvla>

Look out for Trading Standards approved car retailers displaying the Buy with Confidence logo, or visit the website www.buywithconfidence.gov.uk

Call the Citizens Advice consumer helpline on 03454 04 05 06 for advice on buying a second-hand car, or to report something to Trading Standards.



www.dorsetalert.co.uk

Dorset Alert is a community messaging system operated by Dorset Police, which allows us to exchange information with you by email or phone at no cost to you. The system is designed to allow people who register, to choose the type of information they would like to receive concerning crime and crime prevention.

**Sign up online, for email or phone messages -
this free service is available to everyone,
not just members!**

**** Please make sure you 'MAP' yourself
to our Home Watch scheme.**

SHEDUCATION VOLUNTEERS NEEDED!

Sheduction displays are manned jointly by the Police and the Watch. Volunteers demonstrate security products. Training is given. Volunteers typically do an event for a couple of hours a month. If you can help please contact **Brian Frecknall** in the **Community Office** - see page 4.



Dorset Driver Gold (DDG) at SafeWise Bournemouth



Driving skills and confidence sessions helping people aged 65+ drive safely for longer. The theory session costs just £10 per person and lasts up to 3 hours. Breaks and refreshments are included – the next theory date is: SafeWise Bournemouth – Thursday 7 December – 1.30pm

The practical session costs £45 per person and lasts up to 90 minutes. Once your booking form and payment have been received you will be given details to arrange your drive directly with one of our Dorset Driver Gold Approved Driving Instructors (ADIs). If you take up a practical and theory session the cost is just £50.

For more information please visit the Dorset Driver Gold webpage www.safewise.org/dorset-driver-gold or contact the DDG Administrator on ddg@safewise.org, ring or text 07713 499 777 (we will call you back) or leave a message at SafeWise head office on 01202 591330.

LifeDrive theory sessions at SafeWise B'mth

LifeDrive is designed to reduce accidents by helping younger drivers to understand why collisions happen and how to avoid them, developing their skills and experience with free post-test theory and practical sessions. This FREE scheme is open to all young people aged between 17 and 25 who live in Dorset and have passed their driving test within the past four years.

A FREE £50 Amazon voucher is given to everyone that completes the course! The next LifeDrive dates are:

Thursday 23rd November 2017

Thursday 7th December 2017

For more information, look at our LifeDrive page: www.safewise.org/education/life-drive

DATES for 2018 should be on the website shortly.

Community Office – new product

'Signal Blocker' is a storage pouch which takes keyless car fobs or a mobile phone, cost £3 (for office times see page 4).

It has two uses, firstly for storing keyless motor vehicle key fobs. Criminals have discovered ways to steal cars by intercepting the signal, Signal Blocker blocks key fobs from transmitting a signal when not in use.

Secondly it is ideal for storing your mobile phone, because the phone cannot receive a signal so you will not be distracted (and break the law).

This was featured on BBC's Rip Off Britain, which can be viewed on iPlayer at www.bbc.co.uk/iplayer/episode/b098nww3/rip-off-britain-series-9-episode-18



www.dorset.police.uk

SURGERY MEETINGS

An opportunity to speak to your PCSO, and also a Home Watch rep (M/Tu/W):

First Tuesday
of the month
10.30-11.15

**Methodist Church,
King St, Wimborne**

Monthly on a **Monday**
(check the centre's noticeboard for dates)
10.30-11.15

**Community Centre,
Leigh Park**

First Wednesday
of the month
except Aug, Sept & JAN
12.00-12.45
at **Centre Rendezvous,
St Michael's Church
Centre, Colehill**

SATURDAYS 2.30-3.30
at Costa, in The Square.

YOUR NEIGHBOURHOOD POLICING TEAM

Wimborne & Colehill Neighbourhood Policing Team

Hello to Wimborne & Colehill residents

ANTI-SOCIAL BEHAVIOUR IN WIMBORNE

We have had an increase in reports of anti-social behaviour and criminal damage in Wimborne Town in the last couple of weeks. The East Dorset Neighbourhood Policing Teams are working together and have increased high visibility foot patrols of the area and we encourage members of the public to please report any of this activity you see. The more information we can collate, the more enquiries we can carry out to prevent this behaviour.

EAST BOROUGH

The Team have carried out monitoring sessions at East Borough, Wimborne where there is now a change to the road entry. East Borough is now no entry to traffic from the Walford Mill end, West Borough (except buses). You can only enter the road from the Priors Walk end. During these traffic monitoring sessions numerous tickets have been issued where drivers have ignored the new signs.

CRIMINAL DAMAGE, COLEHILL

On Sunday 22nd October we received reports from residents at Cutlers Place, Colehill regarding criminal damage to wooden posts and play equipment in Oliver's Park. The team will be conducting patrols around the area but **please continue to report these incidents to the Police at the time on 101 for non-emergency or 999 if a crime is in progress.** It not only means that available officers can get to the area at the time but also with the reports you make, the team are able to build a picture on when these incidents are occurring and days and times that patrols should be carried out.



Sgt 760
Tim Travers



PC 2949
Matt Littlefair



PCSO 5770
Jess Allen



PCSO 8152
Scott Kishere



PCSO 6234
Grace Butler

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Community Office – Products

Products available do change - please check before visiting - the latest list is on :

www.ferndowncommunityoffice.org

The Ferndown Police Community Office
The Barrington Centre, Pennys Walk,
Ferndown BH22 9TH

Open every day (except Sunday)
from 10.00 until 12.00

Telephone 01202 876219

Email: ferndowncommunityoffice@btconnect.com

Products are also available at **Sheduction** events

FRAUD INCREASE

We have had an increase in reported scams in Wimborne and Colehill this month. Please ensure you are fully aware of current scams that are used by the fraudsters and pass this information onto friends and relatives that may be affected. The latest scams are always added to Dorset Police's website: www.dorset.police.uk/help-advice-crime-prevention/scams-fraud-cyber-crime/dorset-fraud-alert/

- Fraudsters are clever, manipulative and they have done their homework. They know exactly what to say to get you to trust them. They know your name, your address, your partner's name, your children's names and your pet's name. They find all of this out to trick you into believing their claim.
- Never give out your personal or financial information to anyone.
- Don't engage in conversation with anyone you suspect to be a fraudster. The more you engage with these people the more chances you are giving them to suck you in.

BREAKS TO GARAGES

In September we had numerous garage and shed breaks reported in the Wimborne and Colehill areas, specifically Wimborne Road West, Foxcroft Drive, Briar Way and Grammar School Lane. Unfortunately in two of these breaks, thefts were made of bicycles and golf equipment. The local team are increasing their evening patrols around the Wimborne and Colehill area and urge residents to review their home security and also all outbuildings are secure. If you would like a home security check, please contact the Neighbourhood Policing Team via 101 or email 101@dorset.pnn.police.uk requesting this.

ASSAULT

On Saturday the 23/09/2017 at approx. 0200hrs in the morning in the area of School Lane Wimborne there was an assault by beating. The victim was in the area of Redcotts Park Wimborne with a friend when they were approached by a group of 10 persons all appearing to be of aged between 16-17 years old. The interaction grew aggressive and when the victim decided to leave the area the group followed him. If you believe to know anything about this incident please call 101 and quote the reference number 55170148375.

LONNEN ROAD BURGLARY

Overnight on Monday 25th September a burglary was carried out to a property on Lonnen Road. Access was gained through an insecure window and building items were stolen. If you have any information or saw or heard anything suspicious around this time, please contact Dorset Police on 101, emailing 101@dorset.pnn.police.uk or 'Report Online' on Dorset Polices website quoting reference 55170150124.

Following this report the Neighbourhood Policing Team and the Crime Prevention Team from Homewatch conducted high visibility patrols of the area and spoke with local residents about the incident, encouraged them to review their home security, offered home security checks and some residents signed up for Homewatch.

COMMUNITY SPEED WATCH

As many of you will have seen the local Community Speed Watch team have carried out a number of sessions and at locations that you have raised as a concern. However these sessions couldn't be carried out if we didn't have a successful dedicated team and we are very grateful for the hard work and time our volunteers give us.

However the Team would love to have more volunteers so that they can carry out as many sessions as possible for the locations that you inform us of.

The Neighbourhood Policing Team and Colehill Community Speed Watch are holding an **open evening** where you can come and have a chat with us about any locations of concern, find out how Community Speed Watch works and if it's (>pg 7)

If you need to contact your NPT officers please use email or call Wimborne Police Station via 101.

Wimborne Police Station:

The Police Station at Hanham Road, Wimborne BH21 1AS is closed to the public. To contact the Police ring 101, use the yellow phone by the front door, or email 101@dorset.pnn.police.uk. (The counter at Ferndown HQ is also closed).

Wimborne & Colehill NPT

PC Matt Littlefair

PCSO Jess Allen

PCSO Scott Kishere

PCSO Grace Butler

WimborneColehill-NPT@Dorset.PNN.Police.uk

Facebook: Wimborne Police Station

Twitter: @WimborneNPT

EDDC www.dorsetforyou.com

Community Safety Team:
01202 795000 or publichealth@christchurchandeastdorset.gov.uk

PACT Panels

'Partners and Communities Together'

Wimborne PACT

(Home Watch rep: John Shave)
wimbornepact@gmail.com

Colehill & Stour PACT

(Home Watch rep: Graham Mallett)
homewatchwandc@gmail.com

Police, Home Watch, EDDC Officer, local councillors and agencies plus voluntary organisation reps meet to address issues and agree actions to address them. If you have an issue concerning your neighbourhood you would like the Panel to address, contact your local Councillor or email your rep.



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Isolated Communities Engagement Project

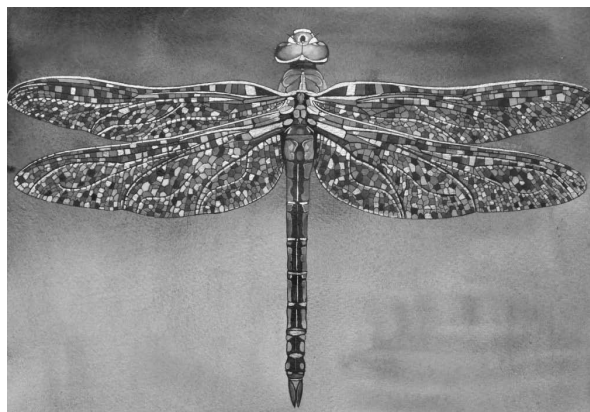
*Working together against domestic abuse with
courage, change and hope*

Community Befrienders Required



*Would like to have a positive impact on someone's
life - would you like to be involved?*

I.C.E.P



you first

Free phone: 0800 032 5204

Email: youfirst@theyoutrust.org.uk

Support can be accessed anywhere the dragonfly logo is
displayed.

What is a befriender?

- A befriender will offer a listening ear to those experiencing domestic abuse.
- A befriender will offer an informal, friendly support service in their local community.
- A befriender will empower people to break the silence around domestic abuse.
- A befriender will make accessing support easier in isolated communities.
- A befriender will signpost people in the direction which is right for them.
- A befriender will help educate isolated communities about domestic abuse.

What is ICEP?

Isolated Communities Engagement Project

Empowering communities to support and help those who are being affected by Domestic Abuse.

Educating communities to work together to raise awareness of Domestic Abuse.

Raising awareness of domestic abuse and coordinating a befriending service with local people for local people.

Developing teamwork between community and specialist domestic abuse advocates as they work together.

Providing a drop-in service in your local community.

Making support easily accessible in isolated areas utilising local services, e.g. *hairdressers, GP surgeries and shops.*

The Isolated Communities Engagement Project will provide befrienders with:-

- **Free training** by domestic abuse specialists
- **Opportunities to use natural abilities to become a support for others**
- **Support to develop skills needed to be a befriender**

Are you....

- ⇒ A good listener?
- ⇒ A good communicator?
- ⇒ Sensitive to others?
- ⇒ Non-judgemental?
- ⇒ Reliable?
- ⇒ Discrete?
- ⇒ Open to learning and guidance?
- ⇒ Caring?
- ⇒ Easily accessed in your community?
- ⇒ Positive?
- ⇒ Good at working as part of a team?

Your time could make a real difference!

Enquire today! Contact details above.

> COMMUNITY SPEED WATCH - continued

something you're interested in then join the team!

Come and meet the Colehill Community Speed Watch Team and Neighbourhood Policing Team at their drop-in session!

7pm-8pm on Wednesday 15th November

Betty Webster Committee Room, Colehill Memorial Hall, Cannon Hill Road BH21 2LS (BH21 2LR gives a better location on Google but on the opposite side of the road).

And finally...

The schedule for drop-in surgeries is shown on page 4.

If you would like a home security check carried out by your local team, please contact us on :

WimborneColehill-NPT@Dorset.PNN.Police.UK.

Regards, Wimborne & Colehill NPT.

Rogue Trader jailed

A rogue trader in the south west who defrauded 21 people out of £108,000 has been jailed for 3 years and 2 months.

The rogue trader targeted older and vulnerable people by cold calling and advertising in local publications giving the impression of being genuine and respectable, using local telephone numbers which diverted to his mobile phone.

In all 21 cases the victims were given a quote, the work then started and as it progressed the trader would find 'extra' work needed. Expert witnesses that looked at the work reported that the real value of the work was often a fraction of the sum charged, while in some cases the work was never carried out at all. No cancellation rights were given to the victims, the sparse paperwork given did not include an address and the telephone number was unobtainable so the victims had no means of contacting the trader.

If you pay or agree to pay over £42 for any services or goods that are sold to you in your home, then you have 14 days to cancel the agreement. If you cancel, any monies that you have paid should be returned to you. The trader must give you a written notice of your cancellation rights when you agree the contract.

Display a 'We do not deal with uninvited doorstep traders' door sticker available from libraries across Dorset or by calling the Citizens Advice consumer helpline on 03454 040506.

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Do you have a garment that's too big or too long or just needs fixing?

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www.pinpointsewingcolehill.co.uk clairefarnfield@yahoo.com

Dorset POPP...a service that builds resilience for people and their communities.



How can a Wayfinder help you?

Dorset POPP & Early Help Wayfinders can find the Information or service that can support you to live the life you would like to.

Need information about support or activities for any of the following.....?

- Feeling safe and secure
- Facing discrimination
- Being part of your community
- Making a positive contribution
- Having choice and control
- Staying fit and healthy
- Considering your housing options



Contact us for FREE, impartial and confidential information

Contact your local Wayfinder
Nick Hollingworth
07971 338624

Central Contact Number: 01202 946111

Email: wayfinderinfo@helpandcare.org.uk

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POPP Champions and Wayfinders are part of Dorset POPP and are managed by Help and Care, The Pokesdown Centre, 896 Christchurch Road, Bournemouth BH7 6DL

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Harry Homewatch

Here we go again, Christmas is just around the corner, doesn't time fly when you are enjoying yourself?

I know that Christmas is a time for giving, which these days can mean spending money in sizeable amounts, often for the wrong item.

But if you want to feel the real spirit of Christmas which costs you nothing, try and do a good turn for someone less fortunate than yourself. You will find that the feeling of satisfaction that this gives is just what Christmas is all about, try it. It doesn't have to be an enormous gesture just something that is appreciated and unexpected. In other words put yourself out for someone else.

All the usual warnings at this time of the year:

Shopping for presents can be very stressful and this can lead to errors in judgement. Unfortunately there are many opportunist persons about, especially at Christmas time. So be careful at ATM machines; in shops if swiping your card; putting purchases out of sight in the car boot; not leaving presents under the tree in full view of passers-by, usually lit up by the tree lights. Need I go on? Just be a little more savvy and enjoy the holiday season.

Follow Harry in further Issues of *Update*.

Harry Homewatch

Contact John Poat, jpoat10694@aol.com

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Home Watch subs 2017-2020

The 'nominal' sub remains at £1 per year. However :-

As of 1st April 2016, **Existing** members renewed for £2 and received a new membership card, valid until **31st March 2020**.

New members (or lapsed members) joining in the next 18 months pay **£2** and receive the new card valid till 2020.

Note that membership is per household, not per person.

If you move house within our Home Watch area your membership can be transferred to your new address free of charge and a new card will be issued to you. Members who move out of the area will forfeit any subs paid and new occupiers will need to join up in their own names.

If you're already a member of W&CHW we'd like you to tell your friends or relatives who live locally about the many benefits. Help us to make our community safer – details on our website. Your involvement makes a real difference in keeping us, our homes and our community safe.

Help fight crime and anti-social behaviour in our communities. To join contact Graham Mallett at g@gpmcs.co.uk; talk to your Neighbourhood Policing Team officers (details on page 5); or speak to your local W&CHW Area Coordinator or Contact.

**RETIRED
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